BID DOCUMENT

Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius

PART-I: TECHNICAL BID

EdCIL (India) Limited
A Govt. of India, Mini Ratna Category-I CPSE
EdCIL House, Plot No. 18A, Sector 16A,
Noida-201301 (U.P.) India
Tel: 0120 – 2512001-006, FAX: 0120-2515372

NIT No- EdCIL/DES/Mauritius/EDLP/2019/01

Dated: 18.10.2019

This document is serially numbered from page number 01 to139

DISCLAIMER

The information contained in this Request for Proposal document (the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the EdCIL (India) Limited or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an Agreement and is neither an offer nor invitation by EdCIL to the prospective Bidders or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in making their financial offers (BIDs) pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by EdCIL in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the EdCIL, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The EdCIL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

EdCIL, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this BID Stage.

EdCIL also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP. EdCIL may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP. The issue of this RFP does not imply that EdCIL is bound to select a Bidder or to appoint the

Selected Bidder, as the case may be, for the Project and EdCIL reserves the right to reject all or any of the Bidders or BIDs without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its BID including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by EdCIL, site visits, investigations, studies or any other costs incurred in connection with or relating to its BID. All such costs and expenses will remain with the Bidder and EdCIL shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the BID, regardless of the conduct or outcome of the Bidding Process.

Table of Contents

NOTICE INVITING TENDER **5**

CHAPTER- I **8**

OFFLINE AND ONLINE BID SUBMISSION DOCUMENTS 8

1.1 Offline Submissions: *8*

1.2 Online Submissions: *8*

CHAPTER-II **10**

TERM OF REFERENCE & DEFINITIONS 10

CHAPTER-III **12**

INSTRUCTIONS FOR E-TENDERING 12

CHAPTER-IV **20**

INSTRUCTION TO BIDDERS 20

CHAPTER-V **22**

SCOPE OF WORK 22

CHAPTER-VI **38**

ELIGIBILITY AND BID EVALUATION 38

CHAPTER-VII **41**

TIMELINE & PAYMENT TERMS 41

CHAPTER-VIII **44**

KEY CONTRACT TERMS 44

ANNEXURE-I **52**

TECHNICAL COMPLIANCE SHEET 52

ANNEXURE-II **53**

DECLARATION SHEET 53

ANNEXURE III **54**

LETTER OF UNDERTAKING 54

ANNEXURE IV **55**

SELF-DECLARATION – NON BLACKLISTING 55

ANNEXURE V **56**

ANNUAL AVERAGE TURN OVER 56

ANNEXURE-VI **57**

DETAILS OF PROJECTS COMPLETED DURING LAST 5 YEARS 57

ANNEXURE VII **58**

LIST OF ORDERS EXECUTED FOR GOVT. ORGANIZATIONS / INSTITUTES IN INDIA AND GLOBALLY 58

ANNEXURE-VIII **59**

POWER OF ATTORNEY 59

ANNEXURE-IX **61**

LETTER OF BID SUBMISSION 61

ANNEXURE – X 63

BANK GUARANTEE TOWARDS BID SECURITY (EMD) 63

ANNEXURE XI 64

PERFORMANCE BANK GUARANTE FORMAT 64

ANNEXURE-XII 67

PROFORMA PRE CONTRACT INTEGRITY PACT 67

ANNEXURE XIII 76

MANUFACTURER (OEM) AUTHORIZATION FORM 76

ANNEXURE XIV 77

TENDER COMPLIANCE SHEET 77

ANNEXURE XV 81

CONTRACT FORM 81

ANNEXURE XVI 83

DELIVERY CERTIFICATE 83

ANNEXURE XVII 84

INSTALLATION CERTIFICATE 84

ANNEXURE XVIII 85

EQUIPMENT SPECIFICATION 85

ANNEXURE XIX 98

EQUIPMENT SPECIFICATION COMPLIANCE 98

ANNEXURE XX 112

EQUIPMENT PRE-DISPATCH INSPECTION 112

ANNEXURE XXI 128

ICTA COMPLIANCE 128

ANNEXURE XXII 129

PRIMARY SCHOOLS IN MAURITIUS 129

ANNEXURE XXIII 138

PRE-BID QUERY FORMAT 138

ANNEXURE XXIV 139

SHAPE THE FUTURE- LETTER OF ELIGIBILITY 139

Notice Inviting Tender

(e-Tendering mode)

EdCIL (INDIA) LIMITED
(A Govt. of India Mini Ratna CATEOGRY-I CPSE)
SECTOR 16A, NOIDA

Date:--18 October 2019

N.I.T. No.: EdCIL/DES/Mauritius/EDLP/2019/01

Name of work	Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius
The Currency in which payment shall be made	Indian Rupees (INR)
Date of Issue/e-Publishing	18 October 2019
Document Download Start Date	18 October 2019
Document Download End Date and Time	08 November 2019 at 14:30 Hrs
Date for Pre-Bid Conference and Time	31October 2019 at 15:00 Hrs
Bid queries should reach by	29 October 2019 at 17:00 Hrs Bid queries received later than the date and time as mentioned above shall not be entertained. Pre-bid queries should be emailed to destenders@edcil.co.in as per format at Annexure-XXIII
Venue of Pre-Bid Conference	EdCIL House,18 A, Sector-16 A, Noida, U.P. 201301
Last Date and Time for receipts of Bids	08 November 2019 upto15:00 Hrs. In case a Holiday is declared on the day of the event, the same will be held on the next working day at the same time & venue.
Date and Time of Opening of Technical	08 November 2019at 16:30 Hrs
Date and Time of Opening of Financial Bids	To be informed later

Earnest Money Deposit	Rs. 30,00,000/- (Thirty Lakhs Only) in form of Bank Guarantee from a Scheduled Bank in India/ Demand Draft. Scanned copy to be uploaded with tender documents and original BG/ DD has to be submitted along with documents as per the Instructions to bidders. In case EMD is submitted in the form of BG, the BG should be valid beyond 45 days after the bid validity date and should be as per Annexure-X
No. of Covers	02 (Two Packets)
Bid Validity days	90 days (From last date of opening of tender)
Performance Bank Guarantee (PBG)	10% of the total work value of the successful bidder. PBG is required to be submitted within 7 days from the date of issue of LOA as per Annexure-XI
Purchaser and Place of delivery	Billing to be submitted to EdCIL (India) Ltd. Successful bidder shall be responsible for delivery and commissioning in Mauritius as per the scope of work mentioned in the tender document.
Email Address	destenders@edcil.co.in
Corporate Office	EdCIL House, 18-A, Sector 16A, Film City, Noida, Uttar Pradesh 201301
Registered Office	Vijaya Building Barakhamba, Barakhamba Rd, Connaught Place, New Delhi, Delhi 110001

2. Tender document shall be downloaded from electronic tender portal link available at EdCIL Tender web page. Aspiring bidders who have not get registered in e-procurement should get register/enroll before participating. Interested bidders are advised to go through instructions provided at “Instructions to Bidders for e-tendering.”

3. No manual bids shall be accepted. All bids (both Technical and Financial should be submitted in the E- procurement portal).

4. Bidders are advised to visit the EdCIL Website for getting them updated for information on this tender. Corrigendum and addendum may be issued on the changes required. Reply on pre-bid queries received by EdCIL shall be displayed on EdCIL website/e-tendering website. Bidders are advised to visit the webpage regularly and update themselves. The Pre-Bid queries, Corrigendum/addendum are the part of tender document and Bidders are supposed to upload the same accordingly, duly signed as per the guidelines given in the tender document.

Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A, Noida-201 301
Tel: 91-120-2512001 to 2512006

CHAPTER- I

Offline and Online Bid Submission Documents

1.1 Offline Submissions:

The bidder is requested to submit the hardcopy of the below mentioned documents in a Sealed Envelope and the proposed hardware equipments in the bid to the under mentioned address before the start of Public Online Tender Opening Event.

The envelope shall bear the project name, the tender number and the words 'DO NOT OPEN BEFORE' (due date & time).

I. Original copy of the EMD Security in the format as applicable.
II. Original copy of the power-of-attorney.
III. Pass Phrase for all bid parts i.e. Eligibility, Technical & Commercials.
IV. One sample of commercial off the shelf all IT Hardware proposed in the bid except charging cart.

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexure during Online Bid-Submission.

1.2 Online Submissions:

The Online bids (complete in all respect) must be uploaded online in **two** Envelops as explained below: -

Envelope – 1 (Following documents to be provided as single PDF file) *file size shall be less than 5 MB each.			
Sl. No.	**Documents**	**Content**	**File Types**
1.	Technical Bid	Technical Compliance as per Annexure-I	.PDF
		Organization Declaration Sheet as per Annexure-II	.PDF
2.		Letter of Undertaking as per Annexure-III	.PDF
3.		Undertaking of Non Blacklistingas per Annexure-IV	.PDF
4.		Annual Average Turnover as per Annexure-V	.PDF
5.		Details of Projects completed during last 5 Years as per Annexure VI	.PDF

6.		List of orders executed for Govt. Organization as per Annexure VII	.PDF
7.		Power of Attorney as per Annexure VIII	.PDF
8.		Letter of Bid Submission as per Annexure IX	.PDF
9.		Earnest Money Deposit as per Annexure X	.PDF
10.		Performance Bank Guarantee as per Annexure XI	.PDF
11.		Manufacturer Authorization Form as per Annexure XIII	.PDF
12.		Tender Compliance Sheet as per Annexure XIV	.PDF
13.		Equipment Compliance as per Annexure- XIX	.PDF
14.		ICTA Compliance as per Annexure- XXI	.PDF
Envelope-2			
Sl. No.	**Documents**	**Content**	
1.	Financial Bid	Price bid as per Financial Bid (Form 1 &Form 2)	.PDF

CHAPTER-II

Term of Reference & Definitions

Term	Definition
Supplier	"Supplier" means any company responding to the Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius
Authorized Signatory	The bidder's representative (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/authority having the Power of Attorney from the Competent authority of the respective Bidding firm.
Bid	"Bid" means the response to this document presented in Two Packets, Technical Cum Commercial Bid and Financial Bid, which are supplied with necessary documents and forms as given in Annexure, complete in all respect adhering to the instructions and spirit of this document.
Bidder	"Bidder" means any company responding to Request for Proposal and who makes a Bid.
Contract	"The Contract" means the agreement entered into between EdCIL and the selected bidder(s) in terms of clauses mentioned
Day	"Day" means a working day as per rules of EdCIL.
EMD	Earnest Money Deposit
D.D	Demand Draft
EdCIL	EdCIL (India) Limited, Noida (A Mini Ratna Category -I CPSE)
TC	Tender Committee
PBG	Performance Bank Guarantee
Security Deposit (SD)	Amount of the Order Value deposited by the Bidder and retained till the successful completion of the project (as long as the bidder fulfils the contractual agreement).
Services	"Services" means the services to be delivered by the successful bidder and as required to run the project successfully as per the Contract.
RFP/Tender	"**RFP**"/Tender means the Request for Proposals
Goods and Materials	"Goods and Materials" shall mean the articles, materials, equipment, IT Equipment, supplier's drawings, data and other property and all services-including design, delivery, installation, inspection and maintenance support specified or required to complete the order and incidental thereto.
Order	"Order" shall mean the Purchase Order/Work order and its attachments and exhibits.

Consignee	"Consignee" shall mean **Ministry of Education and Human Resources, Tertiary Education and Scientific Research (MOEHR, TE&SR)**, Republic of Mauritius and primary schools under MOEHR, TE&SR, where the items are to be supplied, installed and commissioned.
EdCIL/ Purchaser	"EdCIL/ Purchaser" shall mean EdCIL (India) Limited.
Similar type of work	Similar type of work means Supply and Commissioning of IT hardware and related Hardware as mentioned in the tender document elsewhere

CHAPTER-III

Instructions for e-Tendering

3.1 Instructions for Online Bid Submission:

1) E-tendering is new technology for conducting public procurement in a transparent and secured manner. As per Government of India's directives, EdCIL (India) Limited has adopted E-tendering.

2) For conducting electronic tendering, EdCIL (India) Limited has decided to use Electronic tender portal link available with detailed information on e-tendering process at EdCIL website. This portal built using Electronic tender's software is referred to as http://www.tenderwizard.com/EDCIL.

3) The bidders are required to submit soft copies of their bids electronically on http://www.tenderwizard.com/EDCIL e-tendering website, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Tender Wizard E-Tendering Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Tender Wizard E-Tendering Portal

4). The scope of work to be tendered is available in the complete bid documents which can be viewed /downloaded from Tender Wizard E-Tendering Portal of http://www.tenderwizard.com/EDCIL. Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed in the website http://www.tenderwizard.com/EDCIL. No claim shall be entertained on account of disruptions of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.

5). All Corrigendum/Amendment/Corrections, if any, will be published on the website http://www.tenderwizard.com/EDCIL.

6). It is mandatory for all the applicants to have Digital Signature Certificate (in the name of person who will sign the bid document) from any of the licensed certifying.

7). To participate in the e-tendering submission, it is mandatory for the applicants to get registered their firm venture with the Tender Wizard E-Tendering Portal of http://www.tenderwizard.com/EDCIL.to have user ID & Password from Tender Wizard E-Tendering Portal..

8). **Register your organization on Tender Wizard E-Tendering Portal by following link http://www.tenderwizard.com/EDCILwell in advance of your first tender submission deadline on Tender Wizard E-Tendering Portal for obtaining credentials by paying Annual registration charges. Vendor Registration is Valid for 1year.**

9). Get your organization's concerned executives trained on **Tender Wizard E-Tendering Portal** well in advance of your first tender submission deadline on E-tender Site

10). Submit your tender well in advance by relevant documents along with copy of EMD of tender submission deadline on **Tender Wizard E-Tendering Portal** as there could be last minute problems due to internet timeout, breakdown, etc.

11). Tenders should be submitted only through Tender Wizard E-Tendering Portal and obtain the Tender Acknowledgement copy as a proof of successful submission.

12). Vendors Training Program: Vendors are requested to contact at Tender wizard Helpdesk for any information regarding E-tendering / training.

a) For online registration, intended bidders may write us at harishkumar.kb@etenderwizard.com or contact no. 080-49352000/9686115318/9650520101/8800445981.

b) For any further query related to Training Session, Tender Uploading/downloading or any other query related to tender please contact Tender wizard Helpdesk.

- Telephone: 080-49352000/9686115318 or write us mail on Email Id:- harishkumar.kb@etenderwizard.com, ambasa@etenderwizard.com, twhelpdesk759@gmail.com, twhelpdesk963@gmail.com

3.2 Digital Signature Certificates

For integrity of data and authenticity/non-repudiation of electronic records, and to be compliant with IT Act 2000, it is necessary for each user to have a Digital Signature Certificate (DSC). Also referred to as Digital Signature Certificate (DSC), of Class 2or above, issued by a Certifying Authority (CA) licensed by Controller of Certifying Authorities (CCA) [refer http://www.cca.gov.in].

3.3 Registration

a) To use the **Tender Wizard E-Tendering Portal**, vendors need to register on the portal by going on the link provided at EdCIL tender webpage as http://www.tenderwizard.com/EDCIL. Registration of each organization is to be done by one of its senior persons who will be the main person coordinating for the e-tendering activities. In **Tender Wizard Portal** terminology, this person will be referred to as the Super User(SU)of that organization. For further details, please visit the website/portal, and click on the 'Supplier Organization' link under 'Registration' (on the Home Page)and follow further instructions as given on the site. Pay Annual Registration Fee as applicable.

b) After successful submission of Registration details and Annual Registration Fee, please contact **Tender Wizard** Helpdesk, to get your registration accepted/activated.

C) Important Note:

I. To minimize the problems during the use of **Tender Wizard E-Tendering Portal** (including the Registration process), it is recommended that the user should use as per the instructions given under 'Tender Wizard E-Tendering Portal User-Guidance Centre' located on Home Page, including instructions for timely registration on Portal. The instructions relating to 'Essential Computer Security Settings for Use of Tender Wizard E-Tendering Portal and 'Important Functionality Checks 'should be especially taken into cognizance.

II. Please note that even after acceptance of your registration by the Service Provider, to respond to a tender you will also require time to complete activities related to your organization, such as creation of users, assigning rolestothem, etc.

3.4 SEARCHING FOR TENDER DOCUMENTS

I. There are various search options built in the Tender Wizard E-Tendering Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID/ Tender Search Code (TSC), organization name, location, date, value, etc. There is also an option of advanced search for tenders, where in the bidders may combine a number of

search parameters such as organization name, form of contract, location, date, other key words etc. to search for a tender published on the Tender Wizard E-Tendering Portal.

II. Once the bidders have selected the tenders they are interested in, they may download the required documents/ tender schedules. This would enable the Tender Wizard E-Tendering Portal to intimate the bidders through e-mail alert in case there is any corrigendum issued to the tender document.

III. The bidder should make a note of the unique Tender ID/ Tender Search Code (TSC) assigned to each tender, in case they want to obtain any clarification/help from the Help desk.

3.5 PREPARATION OF BIDS

I. **Bidder should take into account any corrigendum/addendum published on the portal before submitting their bids.**

II. **Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.** Please note the number of covers in which the bid documents have to be submitted, the number of documents-including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

III. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, they can only be in PDF format. Bid documents may be scanned with 100dpi with black and white option.

3.6 SUBMISSION OF BIDS

I. Bidder should log into the site well in advance for bid submission and complete all formalities of registration (at least two days in advance of the closing date) so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be sole responsible for any delay in uploading of bid within the stipulated time.

II. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

III. Bidder has to pay the tender fee/EMD as applicable through demand draft/BG as

per tender condition in favour of "**EdCIL (India) Ltd"** payable at **Noida** and enter details of the instruments. Original copies of demand draft/BG for EMD/ Tender fees are required to be submitted.

IV. A standard Financial Bid form has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the financial bid format is found to be modified by the bidder, the bid will be rejected.

V. The server time (which is displayed on the bidder's dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

VI. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

VII. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

3.7 ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority. For any other tender related queries bidders are requested to contact on below given numbers/email.

EdCIL / Tender-Wizard Helpdesk	
Telephone/ Mobile	Customer Support:080-49352000 (Multiple Telephone lines) Emergency Mobile Numbers: 9686115318/9650520101/8800445981 (Please contact in case of emergency during non-working hours.)
E-mail	1. harishkumar.kb@etenderwizard.com 2. ambasa@etenderwizard.com 3. twhelpdesk759@gmail.com 4. twhelpdesk963@gmail.com cc to destenders@edcil.co.in

3.8 Offline Submissions: (AS PER TENDER REQUIREMENT)

The bidder is requested to submit documents as mentioned in the **Clause 1.1**

3.9 Public Online Tender Opening Event (TOE)

a. E-Tendering Portal offers a unique facility for 'Public Online Tender Opening Event (TOE)'. Tender Opening Officers, as well as, authorized representatives of bidders can simultaneously attend the Public Online Tender Opening Event (TOE) from the comfort of their offices. Alternatively, one/two duly authorized representative(s) of bidders (i.e. Supplier organization) are requested to carry a Laptop with Wireless Internet Connectivity, if they wish to come to Buyer Organization Name office for the Public Online TOE.

b. Every legal requirement for a transparent and secure 'Public Online Tender Opening Event (TOE)', including digital counter-signing of each opened bid by the authorized TOE-officer(s) in the simultaneous online presence of the participating bidders' representatives, has been implemented on E-Tendering Portal.

c. E-Tendering Portal has a unique facility of 'Online Comparison Chart' which is dynamically updated as each online bid is opened. The format of the chart is based on inputs provided by the Buyer for each Bid-Part of a tender. The information in the Comparison Chart is based on the data submitted by the Bidders. A detailed Technical and / or Financial Comparison Chart enhance Transparency.

d. E-Tendering Portal has a unique facility of a detailed report titled 'Minutes of Online Tender Opening Event (TOE)' covering all important activities of 'Online Tender Opening Event (TOE)'. This is available to all participating bidders for 'Viewing/Downloading'.

3.10 CRITICAL DO'S AND DON'TS FOR BIDDERS

Specifically, for Supplier organizations, the following '**SEVEN KEY INSTRUCTIONS for BIDDERS**' must be assiduously adhered to:

I. Obtain individual Digital Signing Certificate (DSC or DC) well in advance of your first tender submission deadline Tender Wizard E-Tendering Portal.

II. Register your organization on **Tender Wizard E-Tendering Portal** well in advance of the important deadlines for your first tender on Tender Wizard E-Tendering Portal viz. 'Date and Time of Closure of Procurement of Tender Documents' and 'Last Date and Time of Receipt of Bids'. Please note that even after acceptance of your registration by the Service Provider, to respond to a tender you will also require time to complete activities related to your organization, such as creation of- Marketing Authority (MA) [i.e. a department within the Supplier/ Bidder Organization responsible for responding to tenders], users for one or more such MAs, assigning roles to them, etc. It is mandatory to create at least one MA. This unique feature of creating an MA enhances security and accountability within the Supplier/ Bidder Organization.

III. Get your organization's concerned executives trained on Tender Wizard E-Tendering Portal well in advance of your first tender submission deadline on the Portal.

IV. For responding to any particular tender, the tender (i.e. its Tender Search Code or Tender No) has to be assigned to an MA. Further, an 'Official Copy of Tender Documents' should be procured/ downloaded before the expiry of Date and Time of Closure of Procurement of Tender Documents.

V. Official copy of Tender Documents is distinct from downloading 'Free Copy of Tender Documents'. Official copy of Tender Documents is the equivalent of procuring physical copy of Tender Documents with official receipt in the paper-based manual tendering system.

VI. Submit your bids well in advance of tender submission deadline on Tender Wizard E-Tendering Portal (There could be last minute problems due to internet timeout, breakdown, etc.)

VII. Tender Wizard E-Tendering Portal will make your bid available for opening during the Online Public Tender Opening Event(TOE) 'ONLYIF' your 'Status pertaining Overall Bid-Submission' is 'Complete'. For your record, you can generate and save a copy of 'Final Submission Receipt'. This receipt can be generated from 'Bid-Submission Overview Page' only if the 'Status pertaining overall Bid-Submission' is 'Complete'.

3.11 MINIMUM REQUIREMENTS AT BIDDER'S END

- Computer System having configuration with minimum Windows 7 or above, and Broadband connectivity
- Digital Certificate(s)

Note:

I. The Bid shall be typed in English and signed by the Bidder or a person duly authorized to bind the Bidder to the Contract. The person(s) signing the Bids shall initial all pages of the Bids.

II. All envelopes should be securely sealed and stamped.

III. It is mandatory for the Bidder to quote for all the items mentioned in the tender.

CHAPTER-IV
Instruction to Bidders

4.1 **Due date**: The tender has to be submitted before the due date and time. The offers received after the due date and time will not be considered.

4.2 **Preparation of Bids**: The offer/ bid shall be submitted in two bid systems (i.e.) Technical Bid and Financial Bid. The technical bid shall consist of all technical details along with commercial terms and conditions. Financial bid shall indicate component wise price for all the mentioned component in the technical/financial bid in the given format.

4.3 **Language of Proposal:** The proposal prepared by the firm and all correspondence and documents relating to the RFP exchanged by the bidder and the Client, shall be written in the English language, provided that any printed literature furnished by the firm may be written in another language so long as accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

4.4 **Cost of Bidding:** The bidder shall bear all costs associated with the preparation and submission of its bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the client and client will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
The firm is expected to carefully examine all instructions, forms, terms and specifications in the bid document. Failure to furnish all information required in the bid document or submission of a bid not substantially responsive to the bid document in every respect will be at the firm's risk and may result in the rejection of the bid.

4.5 **EMD:** The Bidder should submit EMD through Demand Draft drawn in favour of "EdCIL (India) Limited" payable at NOIDA/ New Delhi from any scheduled bank. The Bid sent without EMD would be considered as UNRESPONSIVE and will not be considered.

In case EMD is submitted in the form of BG, the BG should be valid beyond 45 days after the bid validity date and as per Annexure-X

The bidders are requested to submit following fee along with bids:

a) The bidder should enclose EMD of Rs. 30,00,000/- (Thirty Lakhs Only) in the form of Bank Guarantee/ Demand Draft drawn in favour of EdCIL (India) Limited and payable at NOIDA, with the Technical Bid.

4.6 **Refund of EMD:**

i. The EMD will be returned to unsuccessful Bidder(s) after the LOA is issued.
ii. Earnest money will be forfeited if the bidder unilaterally withdraws the offer, or

unilaterally amends, impairs or rescinds the offer within the period of its validity.

iii. In Case of Successful Bidder, the EMD shall be refunded after submission of 10% Performance Bank Guarantee from a scheduled bank operating in India.

4.7 Acceptance/ Rejection of bids:

EdCIL reserves the right to reject any or all offers without assigning any reason.

EdCIL based on the requirement without assigning any reason to the Bidder may split work/Scope/Bid offer in stages or in parts according to the need of work for ease of execution of work.

4.8 Performance Security

1. The successful bidder should be required to deposit Performance Bank Guarantee equivalent to 10% of contract value to EdCIL within 7 days from the date of receipt of Work Order. The Performance Bank Guarantee (PBG) should be issued by a nationalized/ scheduled bank in favor of "EdCIL (India) Limited" to be valid for a period of 90 days beyond the date of completion of Contract period. This Performance Bank Guarantee should be retained throughout the currency of the contract and should be extended by the bidder from time to time, as required by EdCIL.
2. PBG shall be returned to the successful bidder only after 90 days of the successful completion of the Contract. In case of any shortfall of any activity/ specification/ other terms and conditions of the contract, EdCIL reserves the right to recover damages or loss from the due the payment or by the encashment of PBG.

4.9 Amendment in Tender Document:

At any time up to the last date for receipt of RFP, EdCIL may, for any reason, whether at his own initiative or in response to a clarification requested by a prospective firm, modify the Bid Document by an amendment. **The amendment will be notified on EdCIL's website and by e-mail to the prospective bidders who have received the Bid Documents and will be binding on them.**

CHAPTER-V

Scope of Work

5.1 EdCIL (India) Limited has been entrusted by Ministry of Education and Human Resource, Tertiary Education and Scientific Research (MOEHR, TE&SR), Republic of Mauritius to implement Phase-III of the Early Digital Learning Programme (EDLP) Project.

5.2 Key Objectives of the project are to-

I. Enhance teacher-student and student-student interactions.

II. Improve students learning and help them to become independent learners through technology.

III. Induce a paradigm shift in teaching and learning through access to pedagogical / curriculum content present on the web.

IV. Improve student learning by providing them with a diversified multimedia-based learning environment as an initiation to them become lifelong and independent learners.

V. Provide centralized solution for the content management and enhanced classroom management software solution to increase teacher-student interactions over the IT devices

5.3 The specified Scope of work has to be undertaken by the selected Bidder is the supply and commissioning of the Tablet& its accessories, Projector, Laptop, Rack charger and other IT related Hardware with one-year comprehensive warranty followed by two years annual maintenance contract (AMC) support service, alongwith the content management software and specified applications, as mentioned below.

The selected Bidder shall, supply and commission the Tablet & its accessories, Projector, Rack charger, Laptops and other IT related Hardware as per the scope of work and maintain SLA until completion of the agreement period. The Bidder shall also be responsible for loading and installing any bespoke application or educational content provided by MOEHR, TE&SR into the Tablets and Laptops before offering the same for Pre-Dispatch Inspection. In such a scenario, the content shall be provided after signing of the Agreement. In addition, during the maintenance phase of the project the bidder shall also support to update any content on all the Tablets and Laptops supplied under the contract through both offline and online mode. The bidder shall also provide information such as Do's & Don'ts of tablets and other hardware usage, user manual, tutorial videos, list of service centers in various places in Mauritius etc. Each of the scope elements are discussed in detail in the sub-sections below. The selected bidder shall optimize, integrate, and upload all educational content in Tablets and Laptops throughout the duration of the project. Content update after commissioning shall be done by the client.

However, the bidder has to develop solutions both offline and online to quickly update the content in all Tablets and Laptops.

5.4 Supply of Tablets, Rack Chargers, Projectors and Laptops:

The successful bidder will be selected for a period of three years for procurement of hardware and services for EDLP Project for Primary Schools in Mauritius.

The hardware, applications and services provided in this project will be under one year warranty, followed by two years AMC support.

The tentative procurement methodology is mentioned below:

a. The estimated quantities which shall be procured over a period of two years are mentioned in the following table.

Table:1

S.No	Item	Estimated Quantity
1.	Tablet for students with accessories and software /contents pre-installed as specified in Annexure XVIII	25,600
2.	Rack Charger as specified in Annexure XVIII	1,680
3.	Projector with wall mounting kit as specified in Annexure XVIII	948
4.	Laptopsas specified in Annexure XVIII	950

b. The committed quantities for hardware to be procured immediately for this year is shared below

Table:2

S.No	Item	Quantity
1.	Tablet for students with accessories and software /contents pre-installed as specified in Annexure XVIII	12,800
2.	Rack Charger as specified in Annexure XVIII	840
3.	Projector with wall mounting kit as specified in Annexure XVIII	474
4.	Laptopsas specified in Annexure XVIII	475

c. Post procurement of the total ordered quantities, at clients request EdCIL reserves the right of varying the quantities upto +50% (as per table 1). In case, variance is carried out during the contract period, the quoted price along with related terms and conditions shall apply.

d. The procurement shall be valid for three years. A firm work order for the remaining quantities shall be issued on case to case basis on confirmation from client.

5.5 The detailed specifications are given in the Annexure XVIII of the RFP. Following are the important conditions for all IT Hardware proposed:

i. All IT Hardware supplied under the contract must be brand new (the release date should not be more than one year) and in good working condition & should comply with the minimum specifications given in this Tender Document in Annexure XVIII, although bidder is free to provide higher configurations as well.
ii. The selected bidder shall have to provide a detailed Bill of Material (BOM) with model numbers of each and every hardware along with the bid in the formats provided in the Annexure XVIII.
iii. The Tablet & its accessories, Projector, Rack charger, Laptop and other IT related Hardware & application software proposed in the RFP response will only be allowed for supply if the Bidder becomes successful in the RFP.
iv. The selected Bidder needs to supply all the required equipment in a single lot/maximum quantities per lot with prior intimation to EdCIL within the stipulated timeline.
v. The equipment supplied by the bidder must comply with ICTA Type Approval procedure of Govt. of Mauritius for all its equipment. ICTA type approval compliance details are mentioned in Annexure XXI.
vi. The selected bidder shall take the required approval for ICTA type approval.
vii. The successful Bidder shall submit Satisfactory Quality Check Pass Reports from the OEM(s) for 100% of the equipment being supplied prior to offering them for pre-dispatch inspection.
viii. In addition, prior to pre-dispatch inspection, the bidder should satisfy that all equipment supplied confirm to applicable quality control parameters. A detailed list of such parameters is provided in Annexure XX.

5.6. Packing Instructions

Each package will be marked on three sides with proper paint/ indelible ink, the following:

i. Item Nomenclature
ii. Order/Contract No.
iii. Country of Origin of Goods
iv. Supplier's Name and Address
v. EdCIL's details
vi. Consignee details while shipping the equipment to Mauritius
vii. Packing list reference number
viii. All packing should be strong enough to withstand rough handling during loading unloading and transporting. Fragile articles should be packed with special precaution and should bear the marking like "Fragile", "handle with care", "This side up" etc. All delicate surfaces of equipment/goods should be carefully protected and painted with protective paint/ compound and wrapped to prevent rusting and damage.
ix. Attachments and spare parts and all small pieces should be packed with adequate protections and wherever possible should be sent along with the major items. Each

item should be tagged so as to identify it with the main equipment and part number and reference number should be indicated.

x. All protection and threaded fittings should be suitably protected and covers should block the openings.

5.7. Unloading and Unpacking

Unless specified otherwise in the purchase order, unloading, unpacking and storage of all goods at the designated place in Mauritius should be undertaken by the supplier.

5.8. Delivery and Documents

I. Delivery and commissioning of all the goods at Mauritius should be made within a maximum of 10 weeks from the date of placement of LOI/LOA. The successful bidder to provide absolute supply schedule within 7 days from the receipt of LOI. Within 24 hours of dispatch, the supplier should notify the EdCIL and the insurance company by cable/ telex/ fax/ e-mail the full details of the shipment including contract number, railway receipt number/ AAP etc. and date, description of goods, quantity, name of the EdCIL, invoice etc. Till the EdCIL/consignee takes over/ receives the equipment/ items, the supplier should be responsible to keep the same in safe custody and the charges (if any) to be borne by the supplier. The bidder will be responsible for all equipment supplied till they are delivered and commissioned at the designated warehouses/schools. The bidder should submit the following documents to the EdCIL with a copy to the insurance company:

a) 4 Copies of the Supplier invoice showing contract number, goods description, quantity, unit price, total amount;

b) Acknowledgment of receipt of goods from the EdCIL;

c) Insurance Certificate if applicable;

d) Manufacturer's/Supplier's warranty certificate;

e) Inspection Certificate issued by the nominated inspection agency, if any

f) Supplier’s factory inspection report;

g) Certificate of Origin (if possible, by the beneficiary); and

h) Two copies of the packing list identifying the contents of each package.

The above documents should be received by the EdCIL before arrival of the Goods (except where the Goods have been delivered directly to the EdCIL with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

5.9. Inspection and Tests

I. The successful Bidder shall facilitate and make available a random 5% sample of each equipment type being supplied by them for a Pre-dispatch Inspection (PDI) by a committee comprising of EdCIL/ MOEHR, TE&SR representatives at a centralised location in India from a lot of 10% of total quantities. The PDI will be a key requirement prior to shipment of the equipment to Mauritius. As part of the preparation for PDI, the successful Bidder will provide to EdCIL PDI preparation report. The PDI will be carried out as per the list of parameters provided in Annexure XX.

II. In the event of the hardware and software failing to pass the PDI, as per the specifications given, a period not exceeding 3 days will be given to the selected Bidder to rectify the failure and clear the inspection, failing which, EdCIL reserves the right to cancel the Purchase Order and levy appropriate penalties in addition to the Liquidated Damages. EdCIL will not be responsible for any costs associated with such rejection.

III. Additionally, the bidder shall replace the complete lot of equipment belonging to an equipment type, if more than 5% of the sample size for the equipment type are found defective during the PDI. If the lots for two consecutive types of equipment are rejected, the entire shipment of equipment by the manufacturer shall stand rejected and shall have to be replaced by the selected Bidder with a fresh batch of equipment for shipment and related PDI. Any cost impacts of rejection at any stage shall be borne by the Bidder. If the complete shipment is rejected, EdCIL reserves the right to cancel the Purchase Order and levy penalties in addition to the Liquidated Damages. All penalty calculation is explained in detail in SLA.

5.10. Insurance & Transportation

I. The selected Bidder shall be responsible for acquiring comprehensive insurance including transit insurance, liability insurance and any other insurance for all the equipment till the delivery and commissioning at the respective delivery warehouses and primary school in Mauritius.

II. All costs related to insurance shall be borne by the selected Bidder for goods supplied under the Agreement against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery etc. A copy of Insurance Certificate should be provided along with the delivery challan before shipping of the equipment.

5.11. Indemnity

I. The selected Bidder shall execute and furnish to EdCIL a Deed of Indemnity in favor of "EdCIL" in a form and manner acceptable to EdCIL, indemnifying EdCIL from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Agreement period out of:

a) Any negligence or wrongful act or omission by the selected Bidder or the selected Bidder's Team in connection with or incidental to this Agreement; or
b) A breach of any of the terms of selected Bidder Bid as agreed, the RFP and this Agreement by the Bidder or the selected Bidder's Team.

II. The indemnity shall be to the extent of 100% in favor of EdCIL.

5.12. Delivery to Mauritius

I. All the equipment/hardware to be supplied must be shipped by the selected Bidder as per the timelines given thereunder, to the designated warehouses in Mauritius.
II. The delivery of Tablets and its accessories, Laptops (with pre-loaded content & application) and Rack Charger has to be provided to client at a centralised location in Mauritius.
III. The responsibility of delivery of Projectors along with its mounting kits and its accessories from warehouse to schools lies with the supplier.

5.13. Commissioning of all Equipment

I. As part of commissioning of the delivered equipment, the selected Bidder shall depute its technically qualified representative(s) to facilitate in the conduct of inspection of 100% of the delivered quantity in presence of the School representative(s) and Zonal representative(s) designated by the MOEHR, TE&SR and EdCIL representative. This inspection shall start immediately after delivery of the equipment to the warehouse(s). For commissioning, the inspection shall be done against the compliance checklist of the product features given in the RFP – Annexure XIX.

II. After completion of the inspection, all the equipment shall be repackaged and handed over to the respective School representatives. Rejected equipment if any shall be returned back to the authorized representative of the selected Bidder. The numbers of such rejected equipment shall be struck off from the Delivery Receipt/Acceptance Receipt and from the Invoice claimed by the bidder. The rejected equipment shall be replaced by the selected bidder within 7 days.

III. The equipment to be commissioned for a specific school shall be decided by MOEHR, TE&SR. MOEHR, TE&SR may select multiple locations for commissioning. The power supply, internet connectivity and necessary infrastructure for commissioning will be arranged by MOEHR, TE&SR. Until the equipment are handed over to respective school authorities, selected bidder will be solely responsible for the security of all the equipment.

IV. The commissioning of Tablet & its accessories, Laptops, and Rack charger will be carried out at one or two locations provided by the client.

V. The commissioning of projector and wall mount kit with accessories has to be carried out at respective school. The selected bidder shall have to deliver, install and commission the projectors with mounting kit from the warehouse to the schools.

5.14. Commissioning / Final Acceptance Sign off

I. Against the commissioning of all the equipment for each school, the selected Bidder shall get a Commissioning Sign-off receipt for the school. In all likelihood, the Commissioning Sign-off receipt for a school shall be provided to the selected Bidder on the same day of successful commissioning of the equipment for that school. The bidder shall submit invoices along with the list of serial numbers of the equipment supplied for a particular School and corresponding Commissioning Sign-off receipt. The damaged/defective equipment, if any shall be taken back by the selected Bidder representative and the corresponding serial numbers shall not be included in the serial number list enclosed with invoice, nor will the cost of returned equipment reflect in the submitted invoice.

II. During commissioning from each lot of equipment, some randomly selected Tablet & its accessories, Projector, Laptop, Rack charger and other IT related Hardwarewill be tested as per pre-dispatch inspection checklist mentioned in Annexure XX. Tablets and Laptops would be checked for basic operations such as switch on/off, browser access, internet access through Wi-Fi, photo capture through camera, voice recording etc.

III. For commissioning of Tablets, Laptops and Charging Cart the selected bidder shall depute atleast 15 staffs at the commissioning location in Mauritius.

5.15. Warranty Services

I. The Selected Bidder is required to provide a standard warranty for the Projector, Tablet (including touch screen, Battery and power adapter), Laptop, Rack charger and other IT related Hardware supplied under the contract for a period of one year.
II. Onsite support at the schools would be required for all Projectors and Rack Chargers.
III. The period of warranty for all equipment shall commence after commissioning sign-off with end client.
IV. The warranty shall cover the system software, pre-loaded software and all the hardware parts including patches and update (free of cost) of the Operating System.

5.16. Warranty and Maintenance Support Services

I. The Selected Bidder is required to provide service support for the Projector, Tablet (including touch screen, Battery and power adapter), Laptop, Rack charger and other IT related Hardware supplied under the contract for a period of two years post warranty. Onsite support at the schools would be required for all Projectors and Rack Chargers.

II. The selected bidder has to ensure the proper functioning of software and all applications (like Content Management Software and Classroom Management Software) installed in the tablets and laptops and has to work for optimisation.

III. The selected bidder will design and develop online content repository platform for online content access and content update. The selected bidder needs to provide all the technical support. The required infrastructure in terms of server and internet bandwidth shall be provided by the client. The selected bidder shall also develop and provide solution to update the content via offline mode.

IV. The selected bidder has to work with MIE for improving learning outcomes.

V. The selected bidder has to provide the technical support and services for e-assessment module for the learners.

VI. The scope of post warranty support services will include preventive and corrective comprehensive maintenance and cover installation, diagnosis and resolution of hardware and software faults in response to the reported problems at the designated service centre.

VII. The selected bidder will also resolve all the hardware and software problems detected during routine operational support activities and will ensure that the problems are resolved within the defined SLAs including appropriate replacement and /or replenishment of systems and equipment as and when required.

5.17. Service Centre Setup

a. The selected Bidder shall open its own service centres or may authorize a local partner to operate a service centre in at least one (1) location in each of the 4 zones in Mauritius where the 276 primary schools are located, as specified in the Annexure -XXII for the maintenance and warranty of all equipment supplied under this RFP. In case the Bidder has no presence in above mentioned locations, he/she shall establish the same within 12 weeks from the date of award of contract. As soon as the service centres are set up, the selected Bidder shall get it certified by MOEHR, TE&SR and EdCIL officials. However, the responsibility of providing satisfactory services solely remains with the selected bidder.

b. Records of all calls/emails/visits made to the service centre shall be kept in a computerised system for easy tracking of complaints and calculating SLA. The selected bidder shall provide access to their computerised complaint log in portal to EdCIL for live reviewing of complaints. The computerised system should be able to

generate analytics via tables and graphs for complaints. All complaints should be registered immediately after being reported to the service centre. A complaint ID shall be given to the school just after its registration for reference. Reports including these records shall be submitted to EdCIL on monthly basis by first week of each month.

c. Four service centres, one in each zone of Republic of Mauritius are already operational for Grade-1,2 and 3 under the supervision of EdCIL. Each centre has its own contact number and email ID. The selected bidder may liaise with these centres to take their services for Grade-4 and higher grades considering the simplicity of operations. However, it is responsibility of the selected bidder to do liaising with the existing service provider.

The details of existing centres are as follows.

S.No.	Region	Service Centre
1.	Zone-1	Add: EDLP Service Centre, The Ground, IBL Business Park, Royal Road, Cassis, Port Louis Contact No.- +231-5833 886 Email: z1@kellcominternational.com
2.	Zone-2	Add: EDLP Service Centre, Shop No. F11, 1st floor, CM – Court Central Flacq Contact No.- +231-5833 8859 Email: z2@kellcominternational.com
3.	Zone-3	Add: EDLP Service Centre, 17, Abbe de la Caille Street, Curepipe Contact No.- +231-5833 8858 Email: z3@kellcominternational.com
4.	Zone-4	Add: EDLP Service Centre, Near Ravior, 88 Saint Jean Road, Quatre Bornes Contact No.- +231-5833 8860 Email: z4@kellcominternational.com

d. In case the selected bidder is unable to coordinate with the exiting service provider, they need to set up new centres within a radius of 3 (three) kilometres of the existing centres. Also, the selected bidder needs to develop a mechanism so as to have same contact number and same email IDs for their centres too.

5.18. Compliance and Reporting Procedures

The selected Bidder shall submit the MIS and Monitoring reports on a regular basis in a mutually decided format agreeable to EdCIL and the selected Bidder. The selected Bidder must supply reports to EdCIL on a monthly, quarterly and annual basis documenting all activities and noted trends for the period, including but not limited to:

a. Volume of tickets
b. Types of incidents and requests`

c. Time to resolve
d. Systems involved
e. Areas involved, etc.

5.19. Service Level Agreement

1. The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the Selected Bidder to EdCIL/ MOEHR, TE&SR for the duration of this Agreement. The selected Bidder and EdCIL shall regularly review the performance of the services being provided by the Selected Bidder and the effectiveness of this SLA.

2. Definitions:

For purposes of this Service Level Agreement, the definitions and terms as specified in the Contract along with the following terms shall have the meanings set forth below:

a. "Incident" refers to any event specifying the defect in the Projector, Tablet, Laptop & its accessories, Rack charger and other IT related Hardware, virus in Tablet & Laptop or Operating System Problem or problems in pre-loaded software.
b. "Service Centre Support" shall mean the four Service centres which will be set up by the Bidder in the 4 zones in Mauritius.
c. "Resolution Time" shall mean the time taken (after the incident has been reported at the Online Ticketing Tool), in resolving (diagnosing, troubleshooting and fixing) or asking the school officials in case of a hardware or software technical issue which can only be resolved at or the incident resolved at the nearest Service Centre or the time taken by Service Centre to resolve a defective the Projector, Tablet, Laptop& its accessories, Rack charger and other IT related Hardware at this service centre.

3. Category of SLAs

I. This SLA document provides for minimum level of services required as per contractual obligations based on performance indicators and measurements thereof. The Bidder shall ensure provisioning of all required services while monitoring the performance of the same to effectively comply with the performance levels. The services provided by the Bidder shall be reviewed by EdCIL as following:

a. Adherence of delivery as per the schedule.
b. Regularly check performance of the Bidder against this SLA.
c. Discuss escalated problems, new issues and matters still outstanding for resolution.

d. Review of statistics related to rectification of outstanding faults and agreed changes.
e. Obtain suggestions for changes to improve the service levels.
f. Periodic inspection of selected Bidder's Help Desk Records like:
   - Volume of tickets
   - Types of Incidents and requests
   - Time to resolve and number of unclosed tickets
   - Systems involved
   - Areas involved

II. The SLA shall be logically segregated in the following categories:

a. Pre-Dispatch Inspection
b. Implementation Service levels/Delivery Schedule
c. Warranty obligations
d. AMC
e. Compliance and Reporting Procedures

III. The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the duration of the Contract. All the targets for the measurements shall be calculated on a monthly basis. Please note that the selected bidder should provide comprehensive, end-to-end service including supply and commissioning, replacement of the defective Projector, Tablet, Laptop& its accessories, Rack charger and other IT related Hardware in case of physical damage under the warranty and AMC period. No reason shall be entertained (unless those mentioned in Force Majeure) in case of un-availability of any service given in the Scope of Work in this RFP and the appropriate penalty shall be levied. All penalties shall be paid by the Selected Bidder to EdCIL.

a) Pre-Dispatch Inspection (PDI)

Sl. No.	Measurement	Definition	Target	Penalty
1.	Notice for Pre Dispatch Inspection	The selected Bidder shall issue a notice to EdCIL to get the Pre-Inspection done.	Notice shall be issued atleast 15 days prior to the scheduled date of PDI	INR 1,00,000 every 1 day of delay in issue of notice on a daily incremental basis of INR 1,00,000 subject to a maximum of INR 25,00,000.

B) Delivery Schedule

Sl. No.	Measurement	Target	Penalty
1.	Start of shipment of IT Hardware	Within 5 Weeks of issuance of LOI/LOA	Penalty of 1% for first week, 2% per week for every subsequent week subject to a maximum of 10% of the relevant Milestone payment.
2.	Delivery of IT Hardware at the Warehouse in Mauritius	Within 8 Weeks of issuance of LOI/LOA	
3.	Commissioning of all IT Hardware including Projector with mounting kit at all primary schools.	Within 10 weeks of issuance of LOI/LOA	
4.	Setting up of 4 Service Centers in 4 zones of Mauritius	Within 12 Weeks of issuance of LOI/LOA	

c) Warranty and Post Warranty Support obligations:

Repair of faulty Tablets and other Hardware components SLA.

Sl. No.	Type of Incident	Resolution Time* {C: Date of reporting of complaint}	Penalty
1.	Incident 1: Repair of any Hardware items, its component and its software.	Within 2 (two) working days of reporting of complaint. C+2= T0	No penalty
		T0+2=T1	0.5% of the value of the hardware for every unresolved incident
		T1+2=T2	1% of the value of the hardware for every unresolved incident
		T2+15=T3	2% of the value of the hardware for every unresolved incident
		>T3	Replacement of the hardware along with penalty of 20% of the value of the hardware for every unresolved

			incident on monthly basis.
2.	Incident 2: Replacement of faulty part/component of any hardware	Within 4 (four) working days of reporting of complaint. C+4= T0	No penalty
		T0+4=T1	1% of the value of the hardware for every unresolved incident
		T1+2=T2	2% of the value of the hardware for every unresolved incident
		T2+15=T3	5% of the value of the hardware for every unresolved incident
		>T3	Replacement of the hardware along with penalty of 20% of the value of the hardware for every unresolved incident on monthly basis.
3.	Incident 3: Replacement of the complete hardware and installation of pending Projector	Within 15 (fifteen) working days of reporting of complaint. C+15= T0	No penalty
		>T0	Penalty of 5% per week subject to a maximum of the total value of the Hardware

***Note:**

A. In case, sum of no. of cases of Incident-1 and Incident-2 falling in T3 exceeds 100 in number per zone per month an additional 20% penalty shall be imposed on these cases.

B. Schools of Rodrigues and Agalega islands would also liaise with the service centre in Mauritius for after-sales services. Onsite support for schools in Rodrigues would be required at least twice a year.

d) Types of Incident for different items are as follows for warranty and post warranty support services

Sl.No.	Item	Work	Incident (I)
1.	Rack Charger	**1.1** Fixing of Wiring **1.2** Basic Training **1.3** Configuring the Timer	I-1
		1.4 Replacement of electric panel **1.5** Replacement of Solo Panel **1.6** Replacement of Fan **1.7** Replacement of Power Cable **1.8** Replacement of Wheels **1.9** Replacement of Timer **1.10** Replacement of Lock CR **1.11** Replacement of Wiring **1.12** Replacement of broken accessories	I-2
		1.13 Replacement of Rack Charger	I-3
2.	Tablet	**2.1** Reinstallation of Software	I-1
		3.2 Replacement Screen Guard **3.3** Replacement of Tablet Parts **3.4** Replacement of Tablet Cover **3.5** Replacement of broken accessories **3.6** Fixing issues in software/applications	I-2
		3.7 Replacement of Tablet	I-3
3.	Projector	**3.1** Refocusing/recalibration of Projector **3.2** Fixing of Wiring **3.3** Basic Training **3.4** Fixing of disconnection problem	I-1
		3.5 Replacement of Remote **3.6** Replacement Power Cable **3.7** Replacement of Dongle **3.8** Replacement of HDMI Cable **3.9** Replacement of Wiring **3.10** Replacement of broken accessories	I-2
		3.11 Replacement of Projector **3.12** Installation of pending Projector	I-3
4.	Laptop	**4.1** Reinstallation of software	I-1
		4.2 Fixing of software/applications **4.3** Replacement of parts of the Laptop	I-2

		4.4 Replacement of Laptop	I-3

The above categorisations are indicative only. SLA types would be discussed for further improvement once the service activities are operational.

e) Compliance & Reporting procedures SLAs

Sl. No.	Measurement	Definition	Target	Penalty
1.	Submission of MIS Reports	The selected Bidder shall submit the MIS reports as requested by the EdCIL.	Report for the previous month shall be submitted by the 7th of the next month.	INR 500 every 1 day of delay in submission on an incremental basis to a maximum of INR 2,500.

IV. SLA Review Process

a. Either EdCIL or the selected Bidder may raise an issue by documenting the business or technical problem, which presents a reasonably objective summary of both points of view and identifies specific points of disagreement with possible solutions.

b. A meeting or conference call will be conducted to resolve the issue in a timely manner. The documented issues will be distributed to the participants at least 24 hours prior to the discussion if the issue is not an emergency requiring immediate attention.

c. EdCIL and the selected Bidder shall develop an interim solution, if required, and subsequently the permanent solution for the problem at hand. The selected Bidder will then communicate the resolution to all interested parties.

d. In case the issue is still unresolved, the arbitration procedures described in arbitration clause will be applicable.

V. Penalties

a. The total Penalty in the year shall not exceed 10% of the total value of the Order (as per table in SLA section).

b. Default beyond 10% of the total value of the order, on account of any reason whatsoever, will be deemed to be an event of default and termination.

5.20. Training

a. The Selected bidder is required to provide comprehensive training to the EdCIL officials and designated officials of the client to enable them to effectively operate all equipment.
b. The selected bidders have to provide the proper handbooks to the trainees for the effective use of devices (for hardware, software and applications).
c. The Selected bidder has to conduct the training as per the client requirement on regular basis throughout the contract period whenever new update or advancement is provided. First training shall be provided by the selected bidder after commissioning. Thereafter, one refresher training shall be provided by the selected bidder within warranty period.
d. Other than EdCIL's officials, trainees of client include approx. 100 ICT technicians/designated staff of client and approx. 30 resource persons involved in preparation of pedagogical content.
e. The selected bidder has to provide remote training via video conferencing twice a year during AMC period.
f. The Selected bidder has to make necessary arrangements for imparting the training.

5.21. Manuals, Drawings and Videos

a. Good quality tutorial videos shall be prepared by the selected bidder. These videos should cover operational procedures of equipment, guidelines and dos and donts among others. It would be distributed among users and hosted on the website of MOEHR &TESR.
b. Before the goods and equipment are taken over by the EdCIL, the Supplier should supply operation and maintenance manuals. These should be in such details as will enable the EdCIL to operate, maintain, adjust and repair all parts of the works as stated in the specifications.
c. The Manuals should be in the ruling language (English) in such form and numbers as stated in the contract.
d. Unless and otherwise agreed, the goods equipment should not be considered to be completed for the purpose of taking over until such manuals and drawing have been supplied to the EdCIL.

CHAPTER-VI

Eligibility and Bid Evaluation

6.1 Bid Evaluation Process

Evaluation will be based on the bidder meeting the Pre- qualification criteria and subsequent evaluation of financial bid. It is mandatory for the bidder to fulfil all the Pre-qualification criteria to be technically qualified and for being considered for opening of their Financial Bid and evaluation thereof. The bidder with lowest financial quote (L1) shall be considered for award of contract.

6.2 Pre-Qualification Criteria

Documents must be provided in support of the following otherwise bids will be summarily rejected.

S. No.	Pre-qualification Criteria	Supporting Document
1.	The Bidder should be registered under Companies Act, 1956 and 2013 in India and should have been in operation in India for at least last 5 years as on the date of submission of the bid. Consortium of companies/ firms is not allowed.	• Certificate of Incorporation • Memorandum and Articles of Association
2.	The Bidder/OEM should have Supplied, Commissioned and Maintained minimum quantity of 30,000 nos. of Tablets/Laptops in India or Globally in any Govt. department/ institutes in the last three years executed as on date of submission of bid. And The Bidder should have Supplied, Commissioned and Maintained minimum quantity of 11,000 nos. of Tablets/Laptops in India or Globally in **single project/work order** in any Govt. department/ institutes in the last three years executed as on date of submission of bid.	a) Work Order + Certificate of Completion with satisfactory performance by client. OR b) Work Order + Certificate from the client showcasing that supply and commissioning of tablets is atleast completed (for ongoing projects). For any client certificate submitted, it should mention the total number of tablets supplied and commissioned
3.	The Bidder should have an average annual turnover of at least INR 150 Crores from IT/ ITES services during the last three financial years i.e. 2016-17, 2017-18 & 2018-19	Audited Profit and Loss Statement and Balance sheets.

	with net profit and positive net-worth. Net-worth should be as per the definition mentioned in the section 2 (57) of Companies Act 2013. The Bidder should have a minimum average revenue of INR 50 Crores generated from hardware supply, commissioning and their associated maintenance services over the financial years 2016-17, 2017-18 & 2018-19.	Auditor Certificate clearly specifying the turnover from IT/ ITES services, Hardware supply along with Profit and Net-worth during the financial years 2016-2017, 2017-18 & 2018- 2019.
4.	The bidder should possess ISO 9001:2015 or latest as on the date of submission of bid.	Copy of the valid ISO Certificate issued from the accreditation organization to be submitted as documentary proof.
5.	The bidder shall be a registered company in India with valid GST Registration and PAN number allotted by the respective authorities.	GST Registration Certificate and PAN number
6.	The bidder should not have been debarred by any Central Government/ State Government/PSU/Government Bodies/Autonomous Bodies/Private Sector	The bidder shall furnish an undertaking duly attested by notary in a non-judicial stamp paper of value INR100/- (Rupees One Hundred Only)
7.	The bidder should submit valid undertaking letter from the OEM for Hardware and System Software confirming following: • OEM(s) of the proposed product(s) shall provide support including spares, updates, patches, security patches, fixes, bug fixes, for the quoted products for the entire contract period and; •That the proposed products meet the technical & functional requirements & also products quoted are of the latest version / specification and are not nearing end of life.	A letter of undertaking by manufacturer (OEM) should be submitted as per Annexure provided in this RFP
8.	The Authorized Signatory signing the Bid on behalf of the Bidder - should have the Power of Attorney duly authorized by the Board of Directors to sign the Bid. Power of attorney shall be submitted in prescribed format on Non-Judicial stamp paper.	
9.	The firm should be a profit-making concern for each of the last three consecutive financial years (FY 2016-17, 2017 – 2018 & 2018-19).	Audited and CA Certified financial statements.

10.	OEM Criteria OEM must be amongst the Top Five vendors in worldwide shipment of "Ultramobile (Basic and Utility Tablets) category"/Desktop/Laptops in any of 2 quarters in the FY 2018 -19 in the Gartner report OR The OEM should be amongst the Top Five Tablet/Desktop/Laptops Vendors, in terms of Shipments or Market Share in any two Quarters of FY 2018-19 as per IDC report.	Documentary evidence for the same should be provided (Gartner report/IDC report specifying the same)
11.	Product Specification Compliance	As per Annexure
12.	Product Regulatory Compliance as per ICTA, Republic of Mauritius	As per Annexure
13.	Tablet/learners device proposed to be supplied as per specifications should be available as a commercial off-the-shelf product. A sample of the proposed tablet/learners device, Projector and laptop should be submitted along with the bid.	A working and defect-free sample of the proposed tablet/learners device, Projector and laptop in proper packaging. Documentary evidence for commercial of the shelf available model

- Technical bids will also be reviewed for compliance with the necessary Instructions, terms and conditions, scope of work, formats etc. as outlined in this tender.
- Notwithstanding anything stated above, the EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of the EdCIL.

6.3 Evaluation of Financial bid:

a) The Financial bid shall be opened for only those bidders who have been found to be technically qualified. The financial bids shall be opened in presence of representatives of technically qualified bidders, who may like to be present. EdCIL shall inform the date, place and time for opening of financial bids.

b) Financial bid should be checked by bidders to ensure conformance to the format provided in the tender document.

c) The bidder with lowest financial quote (L1) shall be considered for award of contract.

Chapter-VII

Timeline & Payment terms

7.1 Duration & Timeline:

The successful bidder has to complete the task within stipulated time of 3 Months from the date of issuance of LOI/LOA, unless terminated earlier in accordance with the provision of the signed agreement.

S.No	Milestone	Timeline (In Week)
1.	Acceptance of LOA and submission of sample	T+1
2.	Bank Guarantee Submission and contract agreement execution	T+3
3.	Pre-Dispatch Inspection of 10 % of the total quantity of order	T+4
4.	Start of shipment of all items from India	T+5
5.	Delivery of all hardware items in Mauritius Warehouse	T+8
6.	Commissioning of all hardware items at school level in Mauritius	T+10
7.	Setting up of 4 Service Centers	T+12

Note:- * Here 'T' Indicates the date of LOI/LOA.

7.2 Payment Term:

S.No	Milestone	Payment % of the Contract Value
1.	Payment shall be released after Satisfactory Pre Dispatch Inspection of equipments by PDI Committee and submission of signed and stamped inspection report to EdCIL as per the entire satisfaction of the client. Payment will be made if items are found in good condition as per term and conditions mentioned in the RFP. The bidder should submit the following documents to the EdCIL for the payment: • 2 Copies of the tax invoice showing contract number, goods description, quantity unit price, total amount. • PDI Certificate issued by the nominated inspection committee (signed and stamped) as applicable.	20%

2.	Payment shall be released after successful delivery of all hardware items in Mauritius and submission of all delivery certificate signed and stamped by authorized representative of MoEHR and EdCIL as per term and conditions mentioned in the RFP. The bidder should submit the following documents to the EdCIL for the payment: • Delivery report signed and stamped from EdCIL and MOEHR, TE&SR as applicable. • Insurance Certificate. • Manufacturer's/ Supplier's warranty certificate.	30%
3.	Payment shall be released after successful commissioning and handing over of all hardware items at school level in Mauritius. The bidder should submit the following documents to the EdCIL for the payment: • Commissioning report signed and stamped from EdCIL and MOEHR, TE&SR as applicable. (The part payment against commissioning can be done in accordance to the progress)	40%
4.	Payment shall be released after successful performance of three monthsfromthe date of commissioning sign off with client. The bidder should submit the following documents to the EdCIL for the payment: • Letter of successful performance of three months signed and stamped by officials of EdCIL and MOEHR, TE&SR	10%

Note: -

- AMC payment shall be made on quarterly basis for 8 quarters (2 Years) from the date of successful completion of 1 (one) year standard warranty for all the equipment at the end of each quarter

7.3 **Performance Security/Performance Bank Guarantee**:

The successful bidder shall be required to deposit Performance Bank Guarantee equivalent to 10% of contract value to EdCIL within 7 days from the date of receipt of Work Order. The Performance Bank Guarantee shall be issued by a nationalized/ scheduled bank in favour of **"EdCIL (India) Limited"** to be valid for a period of 90 days beyond the date of completion of O&M period & contractual obligations. This Performance Bank Guarantee should be retained throughout the currency of the contract and shall be extended by the bidder from time to time, as required by EdCIL.

Chapter-VIII

Key Contract Terms

8.1Risk Purchase Clause

In event of failure of supply of the item/equipment within the stipulated delivery schedule, the EdCIL has all the right to purchase the item/equipment from the other source on the total risk and cost of the supplier under risk purchase clause.

8.2Confidential Information

Each Party (the "Receiving Party") acknowledges and agrees to maintain the confidentiality of Confidential Information (as hereafter defined) provided by the other Party (the "Disclosing Party") hereunder. The Receiving Party shall not disclose or disseminate the Disclosing Party's Confidential Information to any person other than those employees, agents, contractors, subcontractors and licensees of the Receiving Party, or its affiliates, who have a need to know it in order to assist the Receiving Party in performing its obligations, or to permit the Receiving Party to exercise its rights under this Agreement. In addition, the Receiving Party (i) shall take all such steps to prevent unauthorized access to the Disclosing Party's Confidential Information, as it takes to protect its own confidential or proprietary information of a similar nature, which steps shall in no event be less than a reasonable standard of care, (ii) shall not use the Disclosing Party's Confidential Information, or authorize other persons or entities to use the Disclosing Party's Confidential Information, for any purposes other than in connection with performing its obligations or exercising its rights hereunder, and (iii) shall require all persons and entities who are provided access to the Disclosing Party's Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions substantially similar to those set forth in this Clause. The provisions of this Clause respecting Confidential Information shall not apply to the extent, but only to the extent, that such Confidential Information is: (a) already known to the Receiving Party free of any restriction at the time it is obtained from the Disclosing Party, (b) subsequently learned from an independent third party free of any restriction and without breach of this provision; (c) is or becomes publicly available through no wrongful act of the Receiving Party or any third party; (d) is independently developed by the Receiving Party without reference to or use of any Confidential Information of the Disclosing Party; or (e) is required to be disclosed pursuant to an applicable law, rule, regulation, government requirement or court order, or the rules of any stock exchange. Upon the Disclosing Party's written request at any time, or following the completion or termination of this Agreement, the Receiving Party shall promptly return to the Disclosing Party, or destroy, all Confidential Information of the Disclosing Party provided under or in connection with this Agreement, including all copies, portions and summaries thereof.

8.3 Non-Disclosure

The firm and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract, terms, prices or the client's business or operations details without the prior written consent of the client.

8.4 Force Majeure

The selected bidder should not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delays in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

I. For purposes of this Clause, "Force Majeure" means an event beyond the control of the selected bidder and not involving the selected bidder's fault or negligence and not foreseeable. Such events shall include, but are not limited to, acts of the EdCIL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

II. If a Force Majeure situation arises, the selected bidder should promptly notify the EdCIL in writing of such conditions and the cause thereof. Unless otherwise directed by the EdCIL in writing, the selected bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and should seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.5 Prices:

I. The price should be quoted in per unit and must include all packing, delivery and commissioning charges. The offer/bid should be exclusive of taxes and duties, which will be paid as applicable. However, the percentage of taxes and duties should be clearly indicated. The inter se merit position of the bids however shall be decided based on the composite price of the product including taxes, transportation, Warranty & AMC with all other incidental expenses indicated.

II. The prices must be quoted in the Performa given in Financial Bid failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the package price must be mentioned in Financial Bid only. Discount or any other offers affecting the Package price mentioned at any other place of the bid other that Financial Bid will not be considered.

8.6 Notices:

For the purpose of all notices, the following should be the address:

Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A,
Noida-201301,Uttar Pradesh
Tel: 91-120-2512001 to 2512006

Supplier: (To be filled in by the supplier)

8.7 Resolution of Disputes: The dispute resolution mechanism to be applied pursuant should be as follows:

I. Any matter arising out of or connected with this agreement, such disputes or difference should be settled in accordance with the Indian Arbitration &Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof should apply to the arbitration proceedings.

II. The dispute should be referred to the Competent Authority, EdCIL and if he/she is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed should be final, conclusive and binding on all parties to this order.

III. In the case of a dispute between the EdCIL and a Foreign Supplier, the dispute should be settled by arbitration in accordance with provision of sub-clause (i) & (ii) above. But if this is not acceptable to the supplier then the dispute should be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.

IV. The venue of the arbitration should be the place from where the order is issued.

8.8 Supplier Integrity

The Supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

8.9 Governing Language

The contract should be written in English language. English language version of the Contract should govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, should be written in the same language.

8.10 Applicable Law

The Contract should be interpreted in accordance with the laws of the Union of India and all disputes should be subject to place of jurisdiction. The place of jurisdiction would be New Delhi (Delhi) INDIA.

8.11 Right to Use Defective Goods

I. If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the goods proves to be unsatisfactory, the EdCIL should have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the EdCIL's operation.

II. Replacement of Goods broken, damaged or short: In the event of any material or part thereof found broken or damaged or received short during transit or during installation or Commissioning or testing at site, before commissioning in service the suppliers should replace the same free of cost. However, EdCIL will recover amount equivalent to the cost of such damaged / broken / short supplied materials and will repay when actual replacement is given.

III. Substitution and Wrong Supplies: Unauthorized substitution or materials delivered in error of wrong description or quality or supplied in excess quantity or rejected goods should be returned to the supplier at their own cost and risk.

8.12Notices

- Any notice given by one party to the other pursuant to this contract/order should be sent to the other party in writing or FAX or e mail and confirmed in writing to the other party's address.
- A notice should be effective when delivered or on the notice's effective date, whichever is later.

8.13Taxes

Selected Bidder should be entirely responsible for all taxes, duties, road permits, etc., incurred until delivery of the contracted Goods/Services. EdCIL shall only make payment towards the GST Charged in the invoice other than that no other taxes/ duties/ Charges will be paid.

8.14Duties (Custom & Excise)

Suppliers should be entirely responsible for all applicable Duties (Custom & Excise) incurred until delivery of the contracted Goods to the Consignee. However Republic of

Mauritius may provide exemption on some regulatory charges such as Tax customs etc. The information will be communicated to the selected vendor in due course of time for such incident.

8.15Defective Equipment

I. If any of the equipment supplied by the Bidder is found to be substandard, refurbished, un-merchantable or not in accordance with the description/specification or otherwise faulty, the committee will have the right to reject the equipment or its part. The prices of such equipment should be refunded by the Bidder with 18% interest if such payments for such equipment have already been made.

II. All damaged or unapproved goods should be returned at suppliers cost and risk and the incidental expenses incurred thereon should be recovered from the supplier. Defective part in equipment, if found before installation and/or during warranty period, should be replaced within 45 days on receipt of the intimation from this office at the cost and risk of supplier including all other charges. In case supplier fails to replace above item as per above terms & conditions, EdCIL INDIA LTD should consider "Banning" the supplier.

8.16Termination for Default

The EdCIL should, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

I. If the Supplier fails to complete the work within the period(s)specified in the order, or within any extension thereof granted by the EdCIL; or

II. If the Supplier fails to perform any other obligation(s) under the Contract.

III. If the Supplier, in the judgment of the EdCIL has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

IV. For the purpose of this Clause:

- "**Corrupt practice**" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

- "**Fraudulent practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;'"

- In the event the EdCIL terminates the Contract in whole or in part, the EdCIL should procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier should be liable to the EdCIL for any excess costs for such similar Goods or Services. However, the Supplier should continue the performance of the Contract to the extent not terminated.

8.17Disputes and Jurisdiction:

Any legal disputes arising out of any breach of contract pertaining to this tender should be settled in the court of competent jurisdiction located within New Delhi.

8.18Compliance certificate:

This certificate must be provided on their letter head indicating conformity to the technical specifications. (Annexure I)

8.19Award of Contract:

I. EdCIL reserves the right to accept or reject any proposal and to annul the bidding process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the Bidders. In case of annulment, all proposals submitted and specifically, proposal securities shall be promptly returned to the Bidder.

II. EdCIL has the right to review at any time prior to award of contract that the pre-qualification criteria, are still being met by the Bidder whose offer has been determined as first rank. A proposal shall be rejected if the pre qualification criteria, are no longer met by the Bidder whose offer has been determined as first rank.

8.20User List

Brochure detailing technical specifications and performance, list of industrial and educational establishments where the items have been supplied must be provided.

8.21Product Life

The Models offered should strictly conform to the specifications given in the product literature and these models should be supported for a minimum period of 3 years including warranty period and AMC (the product release date should not be more than one year). The Models proposed/ marked for withdrawal from the market and the models under quality testing should not be offered.

In addition to the above, if any additional/ enhanced configuration is suggested in view of technological changes, it may be furnished as optional feature with/without cost duly explaining the additional utility of the offered model in both the technical offer document as well as Commercial Offer document. However, the basic quote should be confined only to the configuration/ model offered for.

8.22Acknowledgement

It is hereby acknowledged that we have gone through all the conditions mentioned above and we agree to abide by them.

8.23Price Information

Price information shall not be there in Technical Bid.

8.24Rates in Figures and Words:

Rates Quoted by the Bidder in tender in figures and words shall be accurately filled in so that there is no discrepancy in the rates written in figures and words. However, if a discrepancy is found, the rates which correspond with the amount worked out by the contractor shall unless otherwise proved be taken as correct. If the amount of an item is not worked out by the contractor or it does not correspond with the rates written either in figures or in words then the rates quoted by the contractor in words shall be taken as correct. Where the rates quoted by the bidder in figures and in words tally but the amount is not worked out correctly, the rates quoted by the Bidder will unless otherwise proved be taken as correct and not the amount. In event no rate has been quoted for any item(s), leaving space both in figure(s), word(s) and amount blank, it will be presumed that the Bidder has included the cost of this/these item(s) in other items and rate for such item(s) will be considered as zero and work will be required to be executed accordingly.

In the case of any tender where unit rate appear unrealistic, such tender will be considered as unbalanced and in case the tender is unable to provide satisfactory explanation such a tender is liable to be disqualified and rejected.

8.25 Arbitration

a. If any dispute arises out of the contract with regard to the interpretation, meaning and breach of the terms of the contract, the matter shall be referred to a sole arbitrator as per Arbitration and Conciliation Act, 1996 of Government of India or any statutory modifications or re-enactment thereof.

b. All legal proceedings shall have to be lodged in courts situated in New Delhi (India) and not elsewhere.

c. All arbitration proceedings shall be conducted in English. Recourse against any Arbitral award so rendered may be entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.

d. The Arbitral Tribunal shall consist of the sole Arbitrator appointed by mutual agreement of the parties.

e. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the controversy or disagreement continue to fulfill their obligation under this Agreement so far they are reasonably able to do so.

8.26 Fall Clause

The Bidder undertakes that he has not supplied/is not supplying the similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/ Department of the Government of India or PSU and if it is found at any stage that the similar product/ systems or sub-system was supplied by the Bidder to any Ministry/ Department of the Government of India or PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder to the Purchaser, if the contract has already been concluded.

8.27 Technology advancement

According to the technology advancement successful bidder has to provide upgraded version of the products without any extra cost to meet the technology advancement of the market.

8.28 Price Negotiation

According, to the market scenario the price would be re-negotiated for exploring downward revision and reasonability of the rates as per the normal trend in electronics industry while placement of subsequent work order.

ANNEXURE-I

Technical Compliance Sheet

We hereby confirm that we are complying to the technical specifications as specified in the tender document and the offer is submitted in accordance of the technical requirement. The all relevant documents in support of our claims are enclosed at the following pages:

Signature of Bidder Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

ANNEXURE-II

<< Organization Letter Head >>

DECLARATION SHEET

We,_____hereby certify that all the information and data furnished by our organization with regard to this tender specification are true and complete to the best of our knowledge. I have gone through the specification, conditions and stipulations in details and agree to comply with the requirements and intent of specification.

We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document. Moreover, we will support on regular basis with technology / product updates and extend support for the warranty.

We, further specifically certify that our organization has not been Black Listed/ De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years.	NAME & ADDRESS of the VENDOR/ MANUFACTURER/ AGENT
1 Phone	
2 Fax	
3 E-mail	
4 Contact Person Name	
5 Mobile Number	
6 TIN Number	
7 PAN Number	
(In case of on-line payment of Tender Fees) 8 UTR No. (For Tender Fee)	
(In case of on-line payment of EMD) 9 UTR No. (For EMD)	
10 Kindly provide bank details of the bidder in the following format: a) Name of the Bank	
b) Account Number	
c) Kindly attach scanned copy of one Cheque book page to enable us to return the EMD to unsuccessful bidder	

(Signature of the Tenderer)
Name: _____
Seal of the Company

ANNEXURE III

Letter of undertaking
(ON THE LETTER HEAD OF THE BIDDER)

To

Chief General Manager (DES)
EdCIL (India) Limited (EdCIL)
EdCIL House, 18 A, Sector-16 A,
NOIDA – 201301 (U.P.)

Sir,

SUBJECT- Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius

This bears reference to EdCIL Bid No. **EdCIL/DES/Mauritius/EDLP/2019**Dated …….. We, hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid Document.

We hereby certify that no terms and conditions have been stipulated by us in the Financial Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent EdCIL from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on …….. at (place) _____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

Thanking you,

Yours faithfully,

Name of the Bidder_____

Authorized Signatory_____

Seal of the Organization_____

Date:

Place:

ANNEXURE IV

SELF-DECLARATION – NON BLACKLISTING

To,
……
EdCIL (India) Limited
EdCIL House, 18 A, Sector-16 A
NOIDA – 201301 (U.P.), India

Sir,

In response to the Tender _____ dated_____ Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius, I/We hereby declare that presently our Company/Service provider M/s _____ is having unblemished record and is not black listed for corrupt & fraudulent practices or non-performance either indefinitely or for a particular period of time by any State/ Central Government/PSU/Autonomous Body on the date of bid submission.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our EMD may be forfeited in full and the tender if any, to the extent accepted be cancelled.

Thanking you,
Yours faithfully,
Name of the Bidder: -
Authorized Signatory: -
Seal of the Organization: -
Date:
Place:

Note: ***The undertaking regarding the non-blacklisting of firm is to be submitted on a non-judicial stamp paper of Rs. 100/- (Rupees Hundred only).***

ANNEXURE V

Annual Average Turn Over

Sl. No.	Financial Year	Annual Turn over	Net Worth	Net Profit
1.	2016-17			
2.	2017-18			
3.	2018-19			
Total				
Average				

Note: Certificate from Statutory Auditor/ Charted Accountant certifying balance sheet only for all three years to be attached.

Signature with Seal of the Chartered Accountant

Signature with Seal of the Bidder

ANNEXURE-VI

Details of Projects Completed During Last 5 years

Bid No.:
Date of opening of Bid:
Time:
Name of the Firm:

S.No	Name of Client	Name of the Project and brief description	Value (Exc Tax)	Date of award	Date of Completion	Current Status and duration of maintenance period for ongoing project	Name of Contact Person and other details
1.							
2.							
3.							
4.							
5.							
6.							
7							
8							

Signature with seal

Annexure VII

List of Orders Executed for Govt. Organizations / Institutes in India and Globally

List of Government Organizations for whom the Bidder has undertaken such work during last three years (must be supported with work orders)			
Name of the organization	**Year of Procurement**	**Total No. of Tablets**	**Name of Contact Person and other details**

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No. : _____

ANNEXURE-VIII

Power of Attorney

Know all men by these presents, we…… (name of firm and address of the registered office) do hereby constitute, nominate
appoint and authorize Mr./Ms……. son/daughter/wife of ……. and presently residing at……., who is presently employed with /retained by us and holding position of…….as our true and lawful attorney

(hereinafter referred to as the "Authorized Representative") to do in our name and on our behalf, all such acts, deeds and things are as necessary or required in connection with or incidental to submission of our proposal for and selection as the <project title> for the <name of the client> (EdCIL)……project, proposed to be developed by the

…….. (the "client" (EdCIL)) including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre bid and other conferences and providing information /responses to the client, representing us in all matters before the Client (EdCIL), signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the client (EdCIL) in all matter in connection with or relating to or arising out of our Proposal for the said project /or upon award thereof to us till the entering into of the Agreement with the client (EdCIL).

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawful done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this power and Attorney and that all acts, and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

[IN WITNESS WHEREOF WE……THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON

THIS …….. DAY OF ……..2019.

For …… (Name and registered address of client (EdCIL))

(Signature, name, designation, and address)

Witness:

1. (Signature, name and address)

2. (Signature, name and address)

Notarized

Accepted

…….

(Signature, name, designation, and address of the attorney)

Notes:

1. The mode of the execution of the power of Attorney shall be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required the same should be under seal affixed in accordance with the required procedure.

2. Wherever required, the applicant should submitted for verification the extract of the charter documents and other documents such as a resolution/Power of Attorney in favor of the person executing this Power of Attorney for delegation of power hereunder on behalf of the applicant.

3. For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power and Attorney is being issued. However, the Power of Attorney provided by the applicants from countries that have signed The Hague Legislation Convention, 1961 are not required to be legalized by the Indian Embassy it is carries a conforming Apostle certificate.

ANNEXURE-IX

LETTER OF BID SUBMISSION

To
Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)

SUBJECT-Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius

-Submission of Bid -

Sir,

Having examined the details given in Press Notice, Notice Inviting Bid & Bid Document for the above work, I/we hereby submit the relevant information.

1. I/We hereby certify that all the statements made and information supplied in the enclosed form _____ and accompanying statements are true and correct.
2. I / we certify that we have not changed/altered any word/sentence or any figure in number/s or words appearing the original tender document uploaded by EdCIL on the designated web page for e-tendering. In case, if a fraudulent activity is found at any stage between tender submission to final closure of the tender/contract, our candidature/bid/contract shall be immediately cancelled and EMD/Performance security/ security deposit along with the due amount towards the work executed or advance shall be forfeited. EdCIL will not entertain any claim or entertain any reason for this intentional act. EdCIL may go for the legal action against the bidder for recovering any one or all damages caused to EdCIL or its client on this account.

3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.

4. I/We submit the requisite **certified solvency certificate** and authorize the EdCIL to approach the Bank issuing the solvency certificate to confirm the correctness thereof. I/We also authorize EdCIL to approach individuals, employers, firms and corporation to verify our competency and general reputation.

5. I/We submit the following **certificates** in support of our suitability, technical knowledge and capability for having successfully completed the following works:

S.No.	Name of Work	Certificate From

6. Earnest Money Deposit amounting to Rs. ---------- in the form of DD/Pay Order No. ---------- dated ---------- issued by ---------- Bank is submitted.

7. Demand Draft of Rs. _____ towards Bid document cost.: If applicable

Enclosures:

Date of Submission :

ANNEXURE – X

Bank Guarantee towards Bid Security (EMD)

Bank Guarantee No._____

To,
Chief General Manager (DES)
EdCIL (India) Limited
EdCIL House, 18 A, Sector-16 A NOIDA – 201301 (U.P.), India

Whereas ..... (here in after called "the Bidder") has submitted its Bid dated .....(Date) in response to the RFP No:..... for **Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius** (here in after called "the Bid")

KNOW ALL MEN by these presents that We .... having our registered office at..... (hereinafter called the "Bank") are bound onto EdCIL India Limited, Noida (hereinafter called "EdCIL") in the sum of ..... for which payment well and truly to be made to the said EdCIL itself, its successors and assignees by these presents.

The conditions of these obligations are:

1. If the Bidder withdraws its Bid during the period of Bid validity or
2. If the Bidder, having been notified of the acceptance of its Bid by EdCIL

during the period of Bid validity:

1. fails or refuses to execute the Agreement form if required; or
2. fails or refuses to furnish the performance security, in accordance with the Bid requirement

We undertake to pay EdCIL up to the above amount upon receipt of its first written demand, without EdCIL having to substantiate its demand, provided that in its demand EdCIL will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to (Date) and any demand in respect thereof should reach the Bank not later than the above date.

Dated: the Day of for (indicate the name of bank)
Signature of Banks Authorized official
Witness (Name)_____
Designation with Code No. ---------
1 Full Address----------

2.

Annexure XI

Name of the Bank: _____

To

Chief General Manager (DES)
EdCIL (India) Limited
EdCIL House, 18 A, Sector-16 A
NOIDA – 201301 (U.P.)

PERFORMANCE BANK GUARANTE FORMAT

In consideration of the Chief General Manager (DES) EdCIL acting through _____ (Designation & address of Contract Signing Authority), (hereinafter called "The EdCIL (India) Ltd") having agreed under the terms and conditions of agreement/ Contract Acceptance letter No. _____
Dt :_____ Made between _____ (Designation & address of contract signing Authority) and _____ (here in after called "the said Agency" for the work _____ (here in after called "the said agreement") having agreed for submission of a irrevocable Bank Guarantee Bond for ₹ _____ (₹ _____ only) as a performance security Guarantee from the Agency for compliance of his obligations in accordance with the terms & conditions in the said agreement.

1. We _____ (Indicate the name of the Bank) hereinafter referred to as the Bank, undertake to pay to the EdCIL (India) Ltd an amount not exceeding ₹ _____ (₹ _____ only) on demand by the EdCIL (India) Ltd.

2. We _____ (Indicate the name of the bank, further agree that (and promise) to pay the amounts due and payable under this guarantee without any demur merely on a demand from the EdCIL (India) Ltd through the Chief General Manager (DES), EdCIL (India) Ltd, Noida or _____ (Designation & Address of contract signing authority), stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by the EdCIL (India) Ltd by reason of any breach by the said Agency of any of the terms of conditions contained in the said agreement or by reason of the Agency failure to

perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding ₹ _____ (₹ _____ Only).

3. (A) We _____ (indicate the name of Bank) further undertake to pay to the EdCIL (India) Ltd any money so demanded notwithstanding any dispute or dispute raised by the Agency in any suite or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.

(B) The payment so made by us under this Performance Guarantee shall be a valid discharge of our liability for payment there under and the Agency shall have no claim against us for making such payment.

4. We _____ (Indicate the name of bank) to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the EdCIL (India) Ltd under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by _____

(Designation & Address of contract signing authority) on behalf of the EdCIL (India) Ltd, certify that the terms and conditions of the said agreement have been fully and properly carried out by the said Agency and accordingly discharges this guarantee.

5 (a) Not withstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the EdCIL (India) Ltd or until (date of validity/ extended validity) whichever is earlier and no claim shall be valid under this guarantee unless notice in writing thereof is given by the EdCIL (India) Ltd within validity/ extended period of validity of guarantee from the date aforesaid.

(b) Provided always that we _____ (indicate the name of the Bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee form year to year before the expiry of the period or the extended period of the guarantee, as the case shall be on being called upon to do so by the EdCIL (India) Ltd. If the guarantee is not renewed or the period extended on demand, we _____ (indicate the name of the Bank) shall pay the EdCIL (India) Ltd the full amount of guarantee on demand and without demur.

6. We _____ (indicate the name of Bank) further agree with the EdCIL (India) Ltd that the EdCIL (India) Ltd shall have the fullest liberty without our consent and without effecting in any manner out of obligations hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any to the powers exercisable by the EdCIL (India) Ltd against the said Agency and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Agency for any bearance act or omission on the part of the EdCIL (India) Ltd or any indulgence by the EdCIL (India) Ltd to the said Agency for by any such matter or thing whatsoever under the law relating to sureties for the said reservation would relive us from the liability.

7. This guarantee will not be discharged by any change in the constitution of the Bank or the Agency.
8. We, _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the EdCIL (India) Ltd in writing.

9. This guarantee shall be valid up to (Date of Completion plus 90 Days). Unless extended on demand by EdCIL (India) Ltd. Notwithstanding anything to the contrary contained hereinbefore, our liability under this guarantee is restricted to Rs…….. (Rs……..only) unless a demand under this guarantee is made on us in writing on or before…….. we shall be discharged from our liabilities under this guarantee thereafter.

Dated: The Day of For

(indicate the name of bank)

Signature of Banks Authorized official

Witness (Name)_____

Designation with Code No. ---------

1 Full Address----------

2.

ANNEXURE-XII

PROFORMA PRE CONTRACT INTEGRITY PACT

GENERAL

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on ___ day of the month of …. 2019, between, on one hand, acting through Shri/Smt. _____, Designation, EdCIL (India) Limited (hereinafter called the "BUYER"/ "EdCIL" interchangeably, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/s _____ represented by Shri _____, Chief Executive Officer (hereinafter called the "BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the EdCIL proposes to procure services towards **"Selection of System Integrator for Supply, Commissioning and Maintenance of IT Hardware, Applications and Providing Services in Primary Schools located in Republic of Mauritius**".

For its clients and BIDDER/Seller is willing to offer the said services and related items as referred to in the Bid document No. **EdCIL/DES/Mauritius/EDLP/2019/01** Dated …….. 2019.

WHEREAS the BIDDER is a private company /public company / Government undertaking / partnership / registered expert agency, constituted in accordance with the relevant law in the matter and the EdCIL is a Public Sector Undertaking under Ministry of Human Resource Development performing its functions.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the EdCIL to obtain the desired services as referred to in the Bid document No. **EdCIL/DES/Mauritius/EDLP/2019/01** dated ……2019 at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and Enabling BIDDERs to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the EdCIL will commit to prevent corruption, in any form, by its officials by following transparent procedures.
The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the EdCIL

1.1 The EdCIL undertakes that no official of the EdCIL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERs alike, and will provide to all BIDDERs the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERs.

1.3 All the officials of the EdCIL will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the EdCIL with full and verifiable facts and the same is prima facie found to be correct by the EdCIL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the EdCIL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the EdCIL the proceedings under the contract would not be stalled.

3. Commitments of Bidders

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or

post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.

3.3 Bidders shall disclose the name and address of agents and representatives and Indian BIDDERs shall disclose their foreign principals or associates.

3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.

3.5 The BIDDER further confirms and declares to the EdCIL that the BIDDER is the original manufacturer/integrator/authorized government sponsored export entity and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the EdCIL or any of its functionaries, whether officially or unofficially to the award to the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation, as the case shall be for satisfactory performance of the proposed terms of Bidder.

3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the EdCIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of

services agreed upon for such payments.

3.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the EdCIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.

3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the EdCIL.

4. PREVIOUS TRANGRESSION

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject. BIDDER can be disqualified from the Bid process or the contract, if already awarded, can be terminated for such reason.

5. EARNEST MONEY DEPOSIT

5.1 While submitting Technical bid, the BIDDER shall deposit an amount of Rs. 30,00,000/- as Earnest Money with the EdCIL through) in form of Bank Guarantee from a Scheduled Bank in India/ Demand Draft. in favour of EdCIL (India) Limited.

5.2 The instrument for Security Deposit made shall be valid up to the specified period and the bidder shall be liable to keep the said instrument valid for such extended period as the case shall be for satisfactory performance of the terms of Bidder above referred till the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the EdCIL, including O&M period, whichever is later.

5.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining of Performance Bond in the corresponding Contract governing such agreement that the provisions of Sanctions for Violation shall be applicable for encashment of Performance Bank Guarantee deposited towards forfeiture of said amount in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing such sanction.

5.4 No interest shall be payable by the EdCIL to the BIDDER on Earnest Money Deposit for the period of its currency.

6. SANCTIONS FOR VIOLATIONS

6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the EdCIL to take all or any one of the following actions, wherever required:

i. To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.

ii. The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (Bank Guarantee) (after the contract is signed) shall stand forfeited either fully or partially, as decided by the EdCIL and the BUYER (EdCIL) shall not be required to assign any reason therefore.

iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

iv. To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case shall be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto.

v. To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest.

vi. To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.

vii. To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which shall be further extended at the discretion of the EdCIL.

viii. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.

ix. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the EdCIL with the BIDDER, the same shall not be opened.

x. Forfeiture by way of encashment of Performance Bond in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.2 The EdCIL will be entitled to take all or any of the actions mentioned at Para 6.1(i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of any offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the EdCIL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, an Independent Monitor(s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7. INDEPENDENT MONITORS

7.1 An Independent monitor (s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

7.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project / procurement, including minutes of meetings.

7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the EdCIL.

7.6 The BIDDER(s) accept that the Monitor has the right to access without restriction to all Project documentation of the EdCIL including that provided b the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation.

The same is applicable to Sub-bidders. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Sub-bidder(s) with confidentiality.

7.7 The EdCIL will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

7.8 The Monitor will submit a written report to the designated Authority of BUYER/Secretary in the Department/within 8 to 10 weeks from the date of reference or intimation to him by the EdCIL / BIDDER and, shall the occasion arise, submit proposals for correcting problematic situations.

8. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the EdCIL or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the EdCIL.

10. OTHER LEGAL ACTIONS

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that shall follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

11. **VALIDITY**

11.1 The validity of this Integrity Pact shall be governed by the terms of the Bid No. EdCIL/DES/Mauritius/EDLP/2019/01 towards complete execution of the contract to the satisfaction of both the EdCIL and the BIDDER/Seller, including O&M period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract awarding the Bidder with successful bidder.

11.2 Shall one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

12. The parties hereby sign this Integrity Pact at _____ on _____.

EdCIL (India) Limited	BIDDER
Name of the Officer :	CHIEF EXECUTIVE OFFICER
Designation:	
Witness:	Witness:
1._____	1. _____
2._____	2. _____

(The Pre Contract Integrity Pact shall be modified based in line with the conditions of the Bid Documents).

Annexure XIII

Manufacturer (OEM) Authorization Form

No. _____ dated _____

To

Dear Sir/Madam:

Bid No. _____

We _____ who are established and reputed manufacturer of _____ (name and description of goods offered) having factories at _____ (address of factory) with factory registration no. ---------- do hereby authorize M/s_____ (Name and address of Agent) to submit a bid, and sign the contract with you for the goods manufactured by us against the above bid.

We hereby extend our full warranty as per the required conditions of Contracts, for the goods and services offered for supply by the above firm against this Invitation for Bid. We further certify that we shall support vendor with all related spares and maintenance during the entire contract period including the period of warranty/AMC and we also declare that the product proposed in this contract will not be end of life till the contract period.

Yours faithfully,

(Name):_____

(Name of manufacturers):_____

Note: This letter of authority should be on the letterhead of the manufacturer or OEM and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.

Annexure XIV

Tender Compliance Sheet

S. No.	Description	Yes/No with Page No.
1.	BID SECURITY(EMD) Whether the bidder has attached the Bid Security as per format of the Bid Security form?	
2.	Amount of Bid Security (EMD) as per bid requirement or not?	
3.	Form in which Bid security (EMD) enclosed (Bank Guarantee/Demand Draft).	
4.	Date of issue of Demand Draft for EMD	
5.	Validity of the Demand Draft (if submitted) 90 days from submission of bid or not?	
6.	Bid validity 90 days or not?	
7.	Legal Status/ Constitution of firm (any document & partnership deed etc.)	
8.	Whether the bidder has quoted for all the items in the Schedule?	
9.	Whether price as per Financial Bid quoted or not?	
10.	Whether Project Timeline as per bid agreed or not?	
11.	Payment terms as per bid agreed or not?	
12.	Undertaking as per **Annexure-III** or not?	
13.	A brief write-up, backed with adequate data, explaining his available capacity and experience (both technical and commercial) for the above said work is attached or not?	

S. No.	Description	Yes/No with Page No.
14.	Letter of proposal signed and enclosed with the bid offer	
15.	Signed copy of Pre-contract integrity pact	
16.	Letter of Bid submission	
17.	Signed copy of the tender document submitted	
18.	Power of Attorney	
19.	Declaration Sheet	
	Pre-qualification Criteria	
20.	The Bidder should be registered under Companies Act, 1956 and 2013 in India and should have been in operation in India for at least last 5 years as on the date of submission of the bid. Consortium of companies/ firms is not allowed.	
21.	The Bidder/OEM should have Supplied, Commissioned and Maintained minimum quantity of 30,000 nos. of Tablets/Laptops in India or Globally in any Govt. department/ institutes in the last three years executed as on date of submission of bid. and The Bidder should have Supplied, Commissioned and Maintained minimum quantity of 11,000 nos. of Tablets/Laptops in India or Globally in **single project/work order** in any Govt. department/ institutes in the last three years executed as on date of submission of bid.	

S. No.	Description	Yes/No with Page No.
22.	The Bidder should have an average annual turnover of at least INR 150 Crores from IT/ ITES services during the last three financial years i.e. 2016-17, 2017-18 & 2018-19 with net profit and positive net-worth. Net-worth should be as per the definition mentioned in the section 2 (57) of Companies Act 2013. The Bidder should have a minimum average revenue of INR 50 Crores generated from hardware supply, commissioning and their associated maintenance services over the financial years 2016-17, 2017-18 & 2018-19.	
23.	The bidder should possess ISO 9001:2015 or latest as on the date of submission of bid.	
24.	The bidder shall be a registered company in India with valid GST Registration and PAN number allotted by the respective authorities.	
25.	The bidder should not have been debarred by any Central Government/ State Government/PSU/Government Bodies/Autonomous Bodies/Private Sector	
26.	The bidder should submit valid undertaking letter from the OEM for Hardware and System Software confirming following: • OEM(s) of the proposed product(s) shall provide support including spares, updates, patches, security patches, fixes, bug fixes, for the quoted products for the entire contract period and; •That the proposed products meet the technical & functional requirements & also products quoted are of the latest version / specification and are not nearing end of life.	
27.	The Authorized Signatory signing the Bid on behalf of the Bidder - should have the Power of Attorney duly authorized by the Board of Directors to sign the Bid. Power of attorney shall be submitted in prescribed format on Non-Judicial stamp paper.	
28.	The firm should be a profit-making concern for each of the last three consecutive financial years (FY 2016-17, 2017 – 2018 & 2018-19).	

S. No.	Description	Yes/No with Page No.
29.	OEM Criteria OEM must be amongst the Top Five vendors in worldwide shipment of "Ultramobile (Basic and Utility Tablets) category"/Desktop/Laptops in any of 2 quarters in the FY 2018 -19 in the Gartner report OR The OEM should be amongst the Top Five Tablet/Desktop/Laptops Vendors, in terms of Shipments or Market Share in any two Quarters of FY 2018-19 as per IDC report.	
30.	Product Specification Compliance Product Regulatory Compliance as per ICTA, Republic of Mauritius	
31.	Product Regulatory Compliance as per ICTA, Republic of Mauritius	
32.	Tablet/learners device proposed to be supplied as per specifications should be available as a commercial off-the-shelf product. A sample of the proposed tablet/learners device, Projector and laptop should be submitted along with the bid.	

Annexure XV

Contract Form

THIS AGREEMENT made the ..... day of ..... 2019 between ..... EdCIL (Hereinafter called "the Purchaser") of the one part and ..... (Name & address of Supplier) ..... (Hereinafter called "the Supplier") of the other part:

WHEREAS the Purchase is desirous that certain Goods and ancillary services viz. ..... (Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of those goods and services in the sum of ..... (Contract Prize in words and Figures) (Hereinafter called "the Contract Price")

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, viz.,

   [a] The Price Schedule submitted by the Bidder;
   [b] The Schedule of Requirements;
   [c] The Terms & Conditions
   [d] The EdCIL's Notification of Award/ Purchase Order

3. In consideration of the payments to be made by the EdCIL to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the EdCIL to provide the goods and services and to remedy defects herein in conformity in all respects with the provisions of the Contract.
4. The EdCIL hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contact prices or such other sum as shall become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services, which shall be supplied/ provided by the Supplier, are as under:

S. No.	Brief Description of Goods & Services	Quantity to be supplied	Unit Price	Total Price	Delivery Terms

TOTAL VALUE:

DELIVERY SCHEDULE:

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said ..... (For the EdCIL)

in the presence of .....

Signed, Sealed and Delivered by the
said ..... (For the Supplier)

in the presence of .....

Annexure XVI

FORM – A

DELIVERY CERTIFICATE

The items mentioned as per details given below, have been physically verified by way of opening the cartons/packing and verifying the machine/ equipment supplied and model of the Equipment/Items. It iscertifiedandacknowledgedthatthesamehavebeenreceivedatthis Institutioningoodcondition .

Sl. No.	Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Please make appropriate column, as per requirement.

The items as per details given below was/were received in damaged conditions and therefore are not acceptable. These damaged goods / equipment have been returned to the supplier and supplier is required to supply the new equipment in lieu of damage done.

Details of the Goods/Equipment received in objectionable condition

Sl. No.	Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Signature of Supplier or its representative
Name:_____
Designation: _____
Date: _____
Rubber Seal: _____

Signature of School Representative
Name:_____
Designation: _____
Date:_____
Rubber Seal of the institution

Verified byEdCIL representative

Signature: _____
Name: _____
Designation: _____
Date : _____

Annexure XVII

INSTALLATION CERTIFICATE

1. The following goods/equipment, supplied by the Supplier at this school have been successfully installed and commissioned by the Supplier.

Sl. No.			Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1									

Note: 1.In case of need, a fresh form on these lines shall be prepared & issued by EdCIL.
Two copies of this certificate to be provided to Supplier.
Serial Number of devices has to be recorded in the certificate.

2. The Supplier has fulfilled his contractual obligations related to supply & installation of the
   - Projector mounted to the wall mount arrangement
   - Wifi Dongle Connected to the HDMI and USB port of the Projector
   - Projector is switched on and Wifi dongle home screen is displayed
   - Projector display is properly calibrated to the board

OR

3. TheSupplierhasnotfulfilledhiscontractualobligationwithregardtofollowing.

   (Mention here deviation, if any, related to successful installation.)

   - _____
   - _____

Remarks:

_____

Signature of Supplier or its representative
Name:_____
Designation: _____
Date: _____
Rubber Seal: _____

Signature of School Representative
Name:_____
Designation: _____
Date:_____
Rubber Seal of the institution

Verified byEdCIL representative

Signature: _____
Name: _____
Designation: _____
Date : _____

Annexure XVIII

Equipment Specification

Projector Specifications

Technical Specification Required		Bidder's Proposed Specifications
Make & Model		
Display type	Short-throw DLP or better	
Brightness (ANSI lumens)	Minimum 3000 ANSI lumens	
Native resolution (Horizontal x Vertical)	Minimum 1024 x768	
Contrast Ratio	20000:1	
Wireless connectivity	Projector should be able to connect to tablet/ Laptop through integrated WiFi module	
Wired connectivity	Must include standard cabling and accessories for set up	
Resolution Supported	VGA (640 x 480) to WUXGA (1920 x 1200)	
Selectable Aspect Ratio	16:10;16:9;4:3;Auto;Real	
Display Color	30 Bits or better	
Lamp type (metal halide, etc.)		
Lamp power (in watts)		
Lamp user replaceable (Yes/No)		
Throw Ratio	0.49 or better	
Screen Coverage		
Remote Control		
Computer/Laptop/Tablet Compatibility		
Video Compatibility (NTSC, PAL, SECAM)		
3D Compatibility	Frame Sequential;FramePacking;Side by Side;Top Bottom	
Stereo Sound System		

HDMI	HDMI-1 (1.4a/HDCP1.4)	
Audio in/out (3.5mm Mini Jack)	2	
USB Type A and Type B	1 each	
Speaker	It should have inbuilt speaker of minimum 10 W	
Dimensions (L*W*H)		
Weight		
Wall Mounted and relevant standard accessories (Extensible Rod and other fixtures for ceiling mounting)	Extensible as from 1 m up to 1.5 m from the wall. The base and arm has to be robust to avoid the projector bending. There should be provision of tilting of the	
Power Supply	Input voltage – 230 V +/- 6%. Single power for complete projector and accessories.	
Electrical Connections and Accessories	British BS 1363 compliant	
Projector lens		
Remote support	Wall support for remote to be fixed	
Other Features		

Learner Device Specifications

Technical Specification Required		**Bidder's Proposed Specifications**
	Release date should not be more than 1 year from the date of submission of the bid.	
Make & Model		
Country of Manufacture		
Processor	Specify	
Processor Core	At least 4	
Processor Speed	At least 1.2 GHz	
RAM capacity	Min 2GB or more	
Mass Storage Capacity (Internal)	Min 32 GB of internal storage or more	

Micro SD card slot	The tablet should have Micro SD card slot	
Blank Micro SD card	Minimum 64 GB or more	
Bluetooth	Version 4.0 or above	
WiFi	Need to be compliant with Wi-Fi 802.11 a/b/g/n/ac standards	
Support Dual Band	Should support dual band 2.4 GHz and 5 GHz	
Security	Ability to be secured with at least WPA/WPA2	
Display Technology	Display technology should be IPS/PLS LCD, TFT, LED or better	
Screen size	10 inches to 12 inches	
Screen to body ratio	70% or better	
Resolution	Minimum 1280 x 800 px	
Multi-touch based input on screen	Should have multi-touch based input screen	
Input Device		
Ports	At least 1 USB 2.0	
	Please Specify other ports	
Touchpad	Specify	
Battery Capacity (mAh)	Should have minimum 5000 mAh	
Battery Autonomy (in hours)	Should have minimum 8 hours	
Per 100 % charge	Should have minimum 8 hours	
Video Streaming at 100 % charge	Should be able to operate for minimum 2 hours	
Web Browsing at 100 % charge	Should be able to operate for minimum 3 hours	
e-book reading at 100 % charge	Should be able to operate for minimum 4 hours	
Built in Speakers	Tablet must have built in speakers	
Built-in Microphone	Tablet must have built in microphone	
Integrated Camera	Minimum 5 MegaPixel for Primary camera	
Headsets (not ear plug type)	Stereo for both right and left channels	
	(not Monaural)	
	Microphone input not needed	
	Wired with standard cable of 60 cm	
	No volume control needed	

	3.5 mm L-Shape jack entry for headset	
	Adjustable headband for kids	
	Spongy ear-pots, not on-ear model	
	Single piece plastic housing, use of metal assembles is not recommended	
	Simple and classic headphone model	
Tablet keyboard	The keyboard should not require additional charging	
Tablet Charging	It is mandatory to have the tablet along with keyboard can be placed together in rack charger for charging	
Serial Number	Serial number should be on Tablet	
Project Logo	Project logo should be visible on casing and should appear on screen on starting of the tablet. A non-scratchable logo should be engraved/embossed at the back panel of the tablet.	
Operating System	Latest compatible version of any of the following: Android/iOS/Windows In case of Windows, MOEHR will provide licenses. (Please refer to Shape the Future letter of eligibility for MOEHR)	
Documentation language for softwares and user manuals	English	
Antivirus with Antimalware features	The proposed licenses for antivirus with antimalware features should be valid for 3 years from the date of commissioning. This should be supported by documentary evidence.	
Browser	Must have free version of browser pre-installed in the tablet	
Classroom Management Software	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years. The CMS will integrate the following features: -Providing of feedback for learners	

	-Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device Training needs to be provided on the CMS.	
Preloaded Applications	The tablet needs to be pre-loaded with PDF Reader, ePub Reader, basic drawing tool Windows movie maker, Open Sankore 2.5.1, Scratch Junior, Scratch 3.0 if OS is Windows or similar alternatives on other OS	
	All the above software need to be free, for which no further license will be required	
Learning Content	Each tablet need to be pre-loaded with learning content. Subsequent updates should be offline or online. Contents will be made available for upload from a centralized site. The learning content will be provided by MOEHR, TE&SR.	
Content Update	Offline or Centralised cloud-based automatic updates	
Drop Resistance	The Tablet excluding the cover should be drop resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)	
Water Resistance	The Tablet Computer should be water resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)	

Tablet Stand	The tablet should be provided with the ability to be positioned vertically on a table. This can be through an external or internal component.	
Shock Proof Protection	The device should be ruggedized as integral component or as separate external component (cover).	
Device Charging	Charging of device should be feasible with any cover on the Charging Cart/Cabinet.	
Screen Protection	There should be tamper proof glass on tablet screen	
ISO 9001 :2008 certification	The tablet should comply with ISO 9001:2008 certification.	
Electrical Standards	Should be compliant with British BS 1363	
EPEAT Registration		
Energy Star rating		
EU Ecolabel compliance	State whether product is compliant with EU Ecolabel. If yes, specify type.	
Other certifications	FCC, CE, RoHS, UL, BIS	
Other features proposed by supplier		

Tablet Charging Cart Specification

Technical Specification Required		**Bidder's Proposed Specifications**
Type	Rack Type Charging Station suitable for charging multiple no. of devices simultaneously	
Make & Model		

Suitable for charging of Mobile Devices	Tablet	
Maximum size of the device that can be accommodated (cm)	26	
Number of devices which can be accommodated in the station for charging	20	
Number of Charging Socket Outlet	20	
Type of Socket outlet	Standard	
Rating of the Socket Outlet used	5 Ampere / 6 Ampere	
Number of Pins in the Socket Outlet	5	
Conformity of the Socket Outlet to IS/BS	IS :1293 / 2005 for Standard	
Socket Outlet -ISI Marked (For Standard)	NA for Universal	
Socket Outlet -CE Marking (For Universal)	No	
Number of Input Plug used to connect with the power	1	
Rating of the Input Plug used	15 Ampere / 16 Ampere	
Number of the Pins in the Input Plug	3	
Conformity of the Input Plug to IS/BS	IS :1293 / 2005 for Standard	
Input Plug -ISI Marked (For Standard)	NA for Universal	
Input Plug -CE Marking (For Universal)	No	

Total Number of Switches used	3	
Rating of the Switch used	5 Ampere / 6 Ampere	
Conformity of the switches to IS/BS	IS : 3854 / 1997	
Switch -ISI Marked	Yes	
Length of Power Cord provided (Meters)	1.5	
Conformity of Power Cord to IS/BS	BS : 1363	
Power Cord -ISI Marked	NA	
Power Cord -CE Marked	Yes	
Timer to pre define the Auto On-Off of tablets by the user	Yes	
Surge Protection through Electrical Circuit (MCB) to protect the device	Yes	
Electrical Circuit (MCB) -ISI Marked to IS/IEC 60898-1:2002	Yes	
Independent Control Switch for each Compartment	Yes	
Ventilation provided in the side walls of the enclosure	Yes	
Number of Cooling Fans used to exhaust the heat generated during charging of devices	2	
Earthing Provided	Yes	
Power Supply	230 Vac +/-6%, 50 Hz	
Power On LED Indicator	No	
Flexible copper cables are used for	Yes	

wiring and connections are conforming to IS/BS (All cables must comply to BS or equivalent standards)		
Enclosure Details		
Enclosure Material	Wooden Polymer (Heavy duty)	
Thickness of the Enclosure (mm)	12	
Number of Compartments in the Rack	2	
Maximum Width of Charging compartment (cm)	65	
Number of devices can be accommodated in one compartment	10	
Device Loading Facility	Front Loading	
Door Lock Availability in the Charging Station	Front and Back both With internal and external lock mechanism	
Number of Partitions/docks available in each compartment	10	
Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging	Yes	
Wheels / Casters to be used for easy movement of Charging Rack	Yes (Heavy duty)	
Water Proof Enclosure	Yes	
Vermin Proof Enclosure in case of Wooden or Wooden Polymer	Yes	

Composite		
Miscellaneous		
Overall Dimensions (L x W xH) (cm x cm x cm)	610X570X800	
Weight (Kilograms)	65 (maximum)	
Minimum Operating Temperature (Degree C)	-20	
Maximum Operating Temperature (Degree C)	49	
Minimum Operating Humidity (%RH)	33	
Maximum Operating Humidity (%RH)	85	
RoHS Compliance	Specify	
Other Certifications available	Specify	
Protective Switchgears shall comply to EU Standard or its equivalent.		
Cable lugs/terminals and connectors should be of appropriate rating.		
Danger notice sign should be fixed on the Cart.		

Teacher Device Specifications

Technical Specification Required		Bidder's Proposed Specifications
Make & Model	Yes and specify	
Country of Manufacture	Yes and specify	

Vendors listed in the Gartner's Market Guide for Enterprise Desktops and Laptops (Latest Report)	Yes, documentary evidence to be submitted	
1. PROCESSOR		
Processor	At least Intel Core i5 (8th Generation) with base clock speed 1.6 GHz or equivalent	
Processor Cache	Specify	
RAM Capacity	Min 8 GB (2 DIMM Slot)	
RAM expandable to	Specify	
2. COMMUNICATIONS		
- USB port	Min 3	
- Ethernet port(10/100/1000 Base T)	Min 1	
- WiFi certified wireless LAN card for connectivity to WiFi certified access point (IEEE 802.11n with backward compatibility)	Yes	
VGA Port	Specify	
HDMI Port	Yes	
3. INPUT DEVICES		
Pointing Device	Yes, Touchpad	
Mouse	Yes	
4. MASS STORAGE		
Internal Hard Disk	Min 1 TB	
5. DISPLAY		
- Display	Colour	
- Technology (Dual Scan, TFT, ...)	LED or better	
- Screen size (inch)	Min 15"	
- Battery Autonomy (in hours)	Specify	
6. STANDARD SOFTWARE		
The Ministry will provide the successful Bidder with their volume License Key to install Windows 10 Education	Licenses for Windows 10 Education will be provided.	
	Windows Media Kit or Recovery CD or any other acceptable alternative to be provided	

	Appropriate mechanism to certify genuineness of software to be provided	
Microsoft Office 2019 (or Latest) (including Word, Excel, Powerpoint, Outlook,…)	Yes, Preinstalled. Licenses will be provided.	
7. ANTIVIRUS AND ANTISPYWARE		
Antivirus Software	Symantec Endpoint Protection 14 or latest pre-installed with THREE (3) years maintenance and upgrade (Virus definitions and antivirus software)	
	Appropriate mechanism to certify genuineness of software to be provided	
8. MULTIMEDIA		
- Speakers (in-built)	Yes	
- microphone(in-built)	Yes	
- internal DVD-RW drive	Yes	
- Integrated Camera	Yes	
9. CLASSROOM MANAGEMENT SYSTEM		
Classroom Management System on Teacher Device	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years The CMS will integrate the following features: -Providing of feedback for learners -Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device -Should be able to simultaneously connect upto 40 student's device Training needs to be provided on the CMS.	
10. GREEN IT		
Energy Star Compliant	Yes	
EPEAT/EU Ecolabel Registered	Yes (If EPEAT, State Level)	
Other Features Proposed By	Yes, Specify	

Supplier		
Other certifications	UL, FCC Compliance	
11. MISCELLANEOUS		
ISO 9001:2008/ ISO 9001:2015 certification (Non-submission of certificate may entail elimination of the proposal)	Yes	
- Carry Case	Yes	
- Dimensions (W/L/H) (in cm)	Specify	
- Weight (in Kg)	Specify	
- Electrical connections	British BS 1363	

Annexure XIX

Equipment Specification Compliance

Projector Specification Compliance

Technical Specification Required		Bidder's Proposed Specifications	Compliance of Specification
Make & Model			
Display type	Short-throw DLP or better		
Brightness (ANSI lumens)	Minimum 3000 ANSI lumens		
Native resolution (Horizontal x Vertical)	Minimum 1024 x768		
Contrast Ratio	20000:1		
Wireless connectivity	Projector should be able to connect to tablet/ Laptop through integrated WiFi module		
Wired connectivity	Must include standard cabling and accessories for set up		
Resolution Supported	VGA (640 x 480) to WUXGA (1920 x 1200)		
Selectable Aspect Ratio	16:10;16:9;4:3;Auto;Real		
Display Color	30 Bits or better		
Lamp type (metal halide, etc.)			
Lamp power (in watts)			
Lamp user replaceable (Yes/No)			
Throw Ratio	0.49 or better		
Screen Coverage			
Remote Control			
Computer/Laptop/Tablet Compatibility			
Video Compatibility (NTSC, PAL, SECAM)			
3D Compatibility	Frame Sequential;FramePacking;Side by Side;Top Bottom		
Stereo Sound System			

HDMI	HDMI-1 (1.4a/HDCP1.4)		
Audio in/out (3.5mm Mini Jack)	2		
USB Type A and Type B	1 each		
Speaker	It should have inbuilt speaker of minimum 10 W		
Dimensions (L*W*H)			
Weight			
Wall Mounted and relevant standard accessories (Extensible Rod and other fixtures for ceiling mounting)	Extensible as from 1 m up to 1.5 m from the wall. The base and arm has to be robust to avoid the projector bending. There should be provision of tilting of the projector.		
Power Supply	Input voltage – 230 V +/- 6%. Single power for complete projector and		
Electrical Connections and Accessories	British BS 1363 compliant		
Projector lens			
Remote support	Wall support for remote to be fixed		
Other Features			

Learner Device Specification Compliance

Technical Specification Required		**Bidder's Proposed Specifications**	**Compliance of Specification**
	Release date should not be more than 1 year from the date of submission of the bid.		
Make & Model			
Country of Manufacture			
Processor	Specify		
Processor Core	At least 4		
Processor Speed	At least 1.2 GHz		

RAM capacity	Min 2GB or more		
Mass Storage Capacity (Internal)	Min 32 GB of internal storage or more		
Micro SD card slot	The tablet should have Micro SD card slot		
Blank Micro SD card	Minimum 64 GB or more		
Bluetooth	Version 4.0 or above		
WiFi	Need to be compliant with Wi-Fi 802.11 a/b/g/n/ac standards		
Support Dual Band	Should support dual band 2.4 GHz and 5 GHz		
Security	Ability to be secured with at least WPA/WPA2		
Display Technology	Display technology should be IPS/PLS LCD, TFT, LED or better		
Screen size	10 inches to 12 inches		
Screen to body ratio	70% or better		
Resolution	Minimum 1280 x 800 px		
Multi-touch based input on screen	Should have multi-touch based input screen		
Input Device			
Ports	At least 1 USB 2.0		
	Please Specify other ports		
Touchpad	Specify		
Battery Capacity (mAh)	Should have minimum 5000 mAh		
Battery Autonomy (in hours)	Should have minimum 8 hours		
Per 100 % charge	Should have minimum 8 hours		
Video Streaming at 100 % charge	Should be able to operate for minimum 2 hours		
Web Browsing at 100 % charge	Should be able to operate for minimum 3 hours		
e-book reading at 100 % charge	Should be able to operate for minimum 4 hours		
Built in Speakers	Tablet must have built in speakers		
Built-in Microphone	Tablet must have built in microphone		

Integrated Camera	Minimum 5 MegaPixel for Primary camera		
Headsets (not ear plug type)	Stereo for both right and left channels		
	(not Monaural)		
	Microphone input not needed		
	Wired with standard cable of 60 cm		
	No volume control needed		
	3.5 mm L-Shape jack entry for headset		
	Adjustable headband for kids		
	Spongy ear-pots, not on-ear model		
	Single piece plastic housing, use of metal assembles is not recommended		
	Simple and classic headphone model		
Tablet keyboard	The keyboard should not require additional charging		
Tablet Charging	It is mandatory to have the tablet along with keyboard can be placed together in rack charger for charging		
Serial Number	Serial number should be on Tablet		
Project Logo	Project logo should be visible on casing and should appear on screen on starting of the tablet. A non-scratchable logo should be engraved/embossed at the back panel of the tablet.		
Operating System	Latest compatible version of any of the following: Android/iOS/Windows In case of Windows, MOEHR will provide licenses. (Please refer to Shape the Future letter of eligibility for MOEHR)		
Documentation language for softwares and user	English		

manuals			
Antivirus with Antimalware features	The proposed licenses for antivirus with antimalware features should be valid for 3 years from the date of commissioning. This should be supported by documentary evidence.		
Browser	Must have free version of browser pre-installed in the tablet		
Classroom Management Software	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years. The CMS will integrate the following features: -Providing of feedback for learners -Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device Training needs to be provided on the CMS.		
Preloaded Applications	The tablet needs to be pre-loaded with PDF Reader, ePub Reader, basic drawing tool Windows movie maker, Open Sankore 2.5.1, Scratch Junior, Scratch 3.0 if OS is Windows or similar alternatives on other OS		
	All the above software need to be free, for which no further license will be required		

Learning Content	Each tablet need to be pre-loaded with learning content. Subsequent updates should be offline or online. Contents will be made available for upload from a centralized site. The learning content will be provided by MOEHR, TE&SR.		
Content Update	Offline or Centralised cloud-based automatic updates		
Drop Resistance	The Tablet excluding the cover should be drop resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)		
Water Resistance	The Tablet Computer should be water resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)		
Tablet Stand	The tablet should be provided with the ability to be positioned vertically on a table. This can be through an external or internal component.		
Shock Proof Protection	The device should be ruggedized as integral component or as separate external component (cover).		

Device Charging	Charging of device should be feasible with any cover on the Charging Cart/Cabinet.		
Screen Protection	There should be tamper proof glass on tablet screen		
ISO 9001 :2008 certification	The tablet should comply with ISO 9001:2008 certification.		
Electrical Standards	Should be compliant with British BS 1363		
EPEAT Registration			
Energy Star rating			
EU Ecolabel compliance	State whether product is compliant with EU Ecolabel. If yes, specify type.		
Other certifications	FCC, CE, RoHS, UL, BIS		
Other features proposed by supplier			

Tablet Charging Cart Specification Compliance

Technical Specification Required		**Bidder's Proposed Specifications**	**Compliance of Specification**
Type	Rack Type Charging Station suitable for charging multiple no. of devices simultaneously		
Make & Model			
Suitable for charging of Mobile Devices	Tablet/ Laptop		
Maximum size of the device that can be accommodated	26		

(cm)			
Number of devices which can be accommodated in the station for charging	20		
Number of Charging Socket Outlet	20		
Type of Socket outlet	Standard		
Rating of the Socket Outlet used	5 Ampere / 6 Ampere		
Number of Pins in the Socket Outlet	5		
Conformity of the Socket Outlet to IS/BS	IS :1293 / 2005 for Standard		
Socket Outlet -ISI Marked (For Standard)	NA for Universal		
Socket Outlet -CE Marking (For Universal)	No		
Number of Input Plug used to connect with the power	1		
Rating of the Input Plug used	15 Ampere / 16 Ampere		
Number of the Pins in the Input Plug	3		
Conformity of the Input Plug to IS/BS	IS :1293 / 2005 for Standard		
Input Plug -ISI Marked (For Standard)	NA for Universal		
Input Plug -CE Marking (For Universal)	No		
Total Number of Switches	3		

used			
Rating of the Switch used	5 Ampere / 6 Ampere		
Conformity of the switches to IS/BS	IS : 3854 / 1997		
Switch -ISI Marked	Yes		
Length of Power Cord provided (Meters)	1.5		
Conformity of Power Cord to IS/BS	BS : 1363		
Power Cord -ISI Marked	NA		
Power Cord -CE Marked	Yes		
Timer to pre define the Auto On-Off of tablets by the user	Yes		
Surge Protection through Electrical Circuit (MCB) to protect the device	Yes		
Electrical Circuit (MCB) - ISI Marked to IS/IEC 60898-1:2002	Yes		
Independent Control Switch for each Compartment	Yes		
Ventilation provided in the side walls of the enclosure	Yes		
Number of Cooling Fans used to exhaust the heat generated during charging of devices	2		
Earthing Provided	Yes		
Power Supply	230 Vac +/-6%, 50 Hz		

Power On LED Indicator	No		
Flexible copper cables are used for wiring and connections are conforming to IS/BS (All cables must comply to BS or equivalent standards)	Yes		
Enclosure Details			
Enclosure Material	Wooden Polymer (Heavy duty)		
Thickness of the Enclosure (mm)	12		
Number of Compartments in the Rack	2		
Maximum Width of Charging compartment (cm)	65		
Number of devices can be accommodated in one compartment	10		
Device Loading Facility	Front Loading		
Door Lock Availability in the Charging Station	Front and Back both With internal and external lock mechanism		
Number of Partitions/docks available in each compartment	10		
Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging	Yes		

Wheels / Casters to be used for easy movement of Charging Rack	Yes		
Water Proof Enclosure	Yes		
Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite	Yes		
Miscellaneous			
Overall Dimensions (L x W xH) (cm x cm x cm)	610X570X800		
Weight (Kilograms)	65 (maximum)		
Minimum Operating Temperature (Degree C)	-20		
Maximum Operating Temperature (Degree C)	49		
Minimum Operating Humidity (%RH)	33		
Maximum Operating Humidity (%RH)	85		
RoHS Compliance	Specify		
Other Certifications available	Specify		
Protective Switchgears shall comply to EU Standard or its equivalent.			
Cable lugs/terminals and connectors should be of appropriate rating.			
Danger notice sign should be fixed on the Cart.			

Teacher Device Specifications Compliance

Technical Specification Required		Bidder's Proposed Specifications	Compliance of Specification
Make & Model	Yes and specify		
Country of Manufacture	Yes and specify		
Vendors listed in the Gartner's Market Guide for Enterprise Desktops and Laptops (Latest Report)	Yes, documentary evidence to be submitted		
1. PROCESSOR			
Processor	At least Intel Core i5 (8th Generation) with base clock speed 1.6 GHz or equivalent		
Processor Cache	Specify		
RAM Capacity	Min 8 GB(2 DIMM Slot)		
RAM expandable to	Specify		
2. COMMUNICATIONS			
- USB port	Min 3		
- Ethernet port(10/100/1000 Base T)	Min 1		
- WiFi certified wireless LAN card for connectivity to WiFi certified access point (IEEE 802.11n with backward compatibility)	Yes		
VGA Port	Specify		
HDMI Port	Yes		
3. INPUT DEVICES			
Pointing Device	Yes, Touchpad		
Mouse	Yes		
4. MASS STORAGE			
Internal Hard Disk	Min 1 TB		
5. DISPLAY			
- Display	Colour		
- Technology (Dual Scan, TFT, ...)	LED or better		
- Screen size (inch)	Min 15"		
- Battery Autonomy (in hours)	Specify		

6. STANDARD SOFTWARE			
The Ministry will provide the successful Bidder with their volume License Key to install Windows 10 Education	Licenses for Windows 10 Education will be provided.		
	Windows Media Kit or Recovery CD or any other acceptable alternative to be provided		
	Appropriate mechanism to certify genuineness of software to be provided		
Microsoft Office 2019 (or Latest) (including Word, Excel, Powerpoint, Outlook,…)	Yes, Preinstalled. Licenses will be provided.		
7. ANTIVIRUS AND ANTISPYWARE			
Antivirus Software	Symantec Endpoint Protection 14 or latest pre-installed with THREE (3) years maintenance and upgrade (Virus definitions and antivirus software)		
	Appropriate mechanism to certify genuineness of software to be provided		
8. MULTIMEDIA			
- Speakers (in-built)	Yes		
- microphone(in-built)	Yes		
- internal DVD-RW drive	Yes		
- Integrated Camera	Yes		
9. CLASSROOM MANAGEMENT SYSTEM			
Classroom Management System on Teacher Device	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years The CMS will integrate the following features: -Providing of feedback for		

	learners -Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device -Should be able to simultaneously connect upto 40 student's device Training needs to be provided on the CMS.		
10. GREEN IT			
Energy Star Compliant	Yes		
EPEAT/EU Ecolabel Registered	Yes (If EPEAT, State Level)		
Other Features Proposed By Supplier	Yes, Specify		
Other certifications	UL, FCC Compliance		
11. MISCELLANEOUS			
ISO 9001:2008/ ISO 9001:2015 certification (Non-submission of certificate may entail elimination of the proposal)	Yes		
- Carry Case	Yes		
- Dimensions (W/L/H) (in cm)	Specify		
- Weight (in Kg)	Specify		
- Electrical connections	British BS 1363		

Annexure XX

Equipment Pre-Dispatch Inspection

All Test criteria need to be assessed with respect to compliance and the specification submitted by bidder in the proposal. Pre Dispatch Inspection will not pass any item which even if meets the compliance but deviates from the specification submitted by the bidder during proposal submission.

With aforesaid clause, test criteria will imply –
During pre-dispatch inspection, the equipment under test must satisfy both the following conditions

1. Actual result should comply with test criteria

2. Actual result should match with the specification submitted by the bidder as part of the proposal submission

Projector Inspection Form

Technical Specification Required		**Test Criteria(Bidder's Proposed Specs)**	**Actual Result**	**Test Outcome (Pass/Fail)**
Make & Model				
Display type	Short-throw DLP or better			
Brightness (ANSI lumens)	Minimum 3000 ANSI lumens			
Native resolution (Horizontal x Vertical)	Minimum 1024 x768			
Contrast Ratio	20000:1			
Wireless connectivity	Projector should be able to connect to tablet/ Laptop through integrated WiFi module			
Wired connectivity	Must include standard cabling and accessories for set up			
Resolution Supported	VGA (640 x 480) to WUXGA (1920 x 1200)			
Selectable Aspect	16:10;16:9;4:3;Auto;Real			
Display Color	30 Bits or better			
Lamp type				

(metal halide, etc.)				
Lamp power (in watts)				
Lamp user replaceable (Yes/No)				
Throw Ratio	0.49 or better			
Screen Coverage				
Remote Control				
Computer/Laptop/Tablet Compatibility				
Video Compatibility (NTSC, PAL, SECAM)				
3D Compatibility	Frame Sequential;FramePacking;Side by Side;Top Bottom			
Stereo Sound System				
HDMI	HDMI-1 (1.4a/HDCP1.4)			
Audio in/out (3.5mm Mini Jack)	2			
USB Type A and Type B	1 each			
Speaker	It should have inbuilt speaker of minimum 10 W			
Dimensions (L*W*H)				
Weight				
Wall Mounted and relevant standard accessories (Extensible Rod and other fixtures for ceiling mounting)	Extensible as from 1 m up to 1.5 m from the wall. The base and arm has to be robust to avoid the projector bending. There should be provision of tilting of the projector.			
Power Supply	Input voltage – 230 V +/- 6%. Single power for complete projector and			
Electrical Connections and Accessories	British BS 1363 compliant			
Projector lens				
Remote support	Wall support for remote to be fixed			
Other Features				

Learner DeviceInspection Form

Technical Specification Required		Test Criteria(Bidder's Proposed Specs)	Actual Result	Test Outcome (Pass/Fail)
	Release date should not be more than 1 year from the date of submission of the bid.			
Make & Model				
Country of Manufacture				
Processor	Specify			
Processor Core	At least 4			
Processor Speed	At least 1.2 GHz			
RAM capacity	Min 2GB or more			
Mass Storage Capacity (Internal)	Min 32 GB of internal storage or more			
Micro SD card slot	The tablet should have Micro SD card slot			
Blank Micro SD card	Minimum 64 GB or more			
Bluetooth	Version 4.0 or above			
WiFi	Need to be compliant with Wi-Fi 802.11 a/b/g/n/ac standards			
Support Dual Band	Should support dual band 2.4 GHz and 5 GHz			
Security	Ability to be secured with at least WPA/WPA2			
Display Technology	Display technology should be IPS/PLS LCD, TFT, LED or better			
Screen size	10 inches to 12 inches			
Screen to body ratio	70% or better			
Resolution	Minimum 1280 x 800 px			
Multi-touch based input on screen	Should have multi-touch based input screen			
Input Device				
Ports	At least 1 USB 2.0			
	Please Specify other ports			

Touchpad	Specify			
Battery Capacity (mAh)	Should have minimum 5000 mAh			
Battery Autonomy (in hours)	Should have minimum 8 hours			
Per 100 % charge	Should have minimum 8 hours			
Video Streaming at 100 % charge	Should be able to operate for minimum 2 hours			
Web Browsing at 100 % charge	Should be able to operate for minimum 3 hours			
e-book reading at 100 % charge	Should be able to operate for minimum 4 hours			
Built in Speakers	Tablet must have built in speakers			
Built-in Microphone	Tablet must have built in microphone			
Integrated Camera	Minimum 5 MegaPixel for Primary camera			
Headsets (not ear plug type)	Stereo for both right and left channels			
	(not Monaural)			
	Microphone input not needed			
	Wired with standard cable of 60 cm			
	No volume control needed			
	3.5 mm L-Shape jack entry for headset			
	Adjustable headband for kids			
	Spongy ear-pots, not on-ear model			
	Single piece plastic housing, use of metal assembles is not recommended			
	Simple and classic headphone model			
Tablet keyboard	The keyboard should not require additional charging			

Tablet Charging	It is mandatory to have the tablet along with keyboard can be placed together in rack charger for charging			
Serial Number	Serial number should be on Tablet			
Project Logo	Project logo should be visible on casing and should appear on screen on starting of the tablet. A non-scratchable logo should be engraved/embossed at the back panel of the tablet.			
Operating System	Latest compatible version of any of the following: Android/iOS/Windows In case of Windows, MOEHR will provide licenses. (Please refer to Shape the Future letter of eligibility for MOEHR)			
Documentation language for softwares and user manuals	English			
Antivirus with Antimalware features	The proposed licenses for antivirus with antimalware features should be valid for 3 years from the date of commissioning. This should be supported by documentary evidence.			
Browser	Must have free version of browser pre-installed in the tablet			
Classroom Management Software	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years. The CMS will integrate the following features:			

	-Providing of feedback for learners -Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device Training needs to be provided on the CMS.			
Preloaded Applications	The tablet needs to be pre-loaded with PDF Reader, ePub Reader, basic drawing tool Windows movie maker, Open Sankore 2.5.1, Scratch Junior, Scratch 3.0 if OS is Windows or similar alternatives on other OS			
	All the above software need to be free, for which no further license will be required			
Learning Content	Each tablet need to be pre-loaded with learning content. Subsequent updates should be offline or online. Contents will be made available for upload from a centralized site. The learning content will be provided by MOEHR, TE&SR.			
Content Update	Offline or Centralised cloud-based automatic updates			
Drop Resistance	The Tablet excluding the cover should be drop resistant (Documentary evidence to be submitted from the Bidder/ OEM of			

	the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)			
Water Resistance	The Tablet Computer should be water resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)			
Tablet Stand	The tablet should be provided with the ability to be positioned vertically on a table. This can be through an external or internal component.			
Shock Proof Protection	The device should be ruggedized as integral component or as separate external component (cover).			
Device Charging	Charging of device should be feasible with any cover on the Charging Cart/Cabinet.			
Screen Protection	There should be tamper proof glass on tablet screen			
ISO 9001 :2008 certification	The tablet should comply with ISO 9001:2008 certification.			
Electrical Standards	Should be compliant with British BS 1363			
EPEAT Registration				
Energy Star rating				

EU Ecolabel compliance	State whether product is compliant with EU Ecolabel. If yes, specify type.			
Other certifications	FCC, CE, RoHS, UL, BIS			
Other features proposed by supplier				

Tablet ChargingCart Inspection Form

Technical Specification Required		**Test Criteria(Bidder's Proposed Specs)**	**Actual Result**	**Test Outcome (Pass/Fail)**
Type	Rack Type Charging Station suitable for charging multiple no. of devices simultaneously			
Make & Model				
Suitable for charging of Mobile Devices	Tablet			
Maximum size of the device that can be accommodated (cm)	26			
Number of devices which can be accommodated in the station for charging	20			
Number of Charging Socket Outlet	20			
Type of Socket outlet	Standard			
Rating of the Socket Outlet used	5 Ampere / 6 Ampere			

Number of Pins in the Socket Outlet	5			
Conformity of the Socket Outlet to IS/BS	IS :1293 / 2005 for Standard			
Socket Outlet -ISI Marked (For Standard)	NA for Universal			
Socket Outlet -CE Marking (For Universal)	No			
Number of Input Plug used to connect with the power	1			
Rating of the Input Plug used	15 Ampere / 16 Ampere			
Number of the Pins in the Input Plug	3			
Conformity of the Input Plug to IS/BS	IS :1293 / 2005 for Standard			
Input Plug -ISI Marked (For Standard)	NA for Universal			
Input Plug -CE Marking (For Universal)	No			
Total Number of Switches used	3			
Rating of the Switch used	5 Ampere / 6 Ampere			
Conformity of the switches to IS/BS	IS : 3854 / 1997			

Switch -ISI Marked	Yes			
Length of Power Cord provided (Meters)	1.5			
Conformity of Power Cord to IS/BS	BS : 1363			
Power Cord -ISI Marked	NA			
Power Cord -CE Marked	Yes			
Timer to pre define the Auto On-Off of tablets by the user	Yes			
Surge Protection through Electrical Circuit (MCB) to protect the device	Yes			
Electrical Circuit (MCB) -ISI Marked to IS/IEC 60898-1:2002	Yes			
Independent Control Switch for each Compartment	Yes			
Ventilation provided in the side walls of the enclosure	Yes			
Number of Cooling Fans used to exhaust the heat generated during charging of devices	2			
Earthing Provided	Yes			

Power Supply	230 Vac +/-6%, 50 Hz			
Power On LED Indicator	No			
Flexible copper cables are used for wiring and connections are conforming to IS/BS (All cables must comply to BS or equivalent standards)	Yes			
Enclosure Details				
Enclosure Material	Wooden Polymer (Heavy duty)			
Thickness of the Enclosure (mm)	12			
Number of Compartments in the Rack	2			
Maximum Width of Charging compartment (cm)	65			
Number of devices can be accommodated in one compartment	10			
Device Loading Facility	Front Loading			
Door Lock Availability in the Charging Station	Front and Back both With internal and external lock mechanism			
Number of Partitions/docks available	10			

in each compartment				
Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging	Yes			
Wheels / Casters to be used for easy movement of Charging Rack	Yes (Heavy duty)			
Water Proof Enclosure	Yes			
Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite	Yes			
Miscellaneous				
Overall Dimensions (L x W xH) (cm x cm x cm)	610X570X800			
Weight (Kilograms)	65 (maximum)			
Minimum Operating Temperature (Degree C)	-20			
Maximum Operating Temperature (Degree C)	49			
Minimum Operating Humidity (%RH)	33			
Maximum Operating Humidity (%RH)	85			

RoHS Compliance	Specify			
Other Certifications available	Specify			
Protective Switchgears shall comply to EU Standard or its equivalent.				
Cable lugs/terminals and connectors should be of appropriate rating.				
Danger notice sign should be fixed on the Cart.				

Teacher Device Inspection Form

Technical Specification Required		Test Criteria(Bidder's Proposed Specs)	Actual Result	Test Outcome (Pass/Fail)
Make & Model	Yes and specify			
Country of Manufacture	Yes and specify			
Vendors listed in the Gartner's Market Guide for Enterprise Desktops and Laptops (Latest Report)	Yes, documentary evidence to be submitted			
1. PROCESSOR				
Processor	At least Intel Core i5 (8th Generation) with base clock speed 1.6 GHz or equivalent			
Processor Cache	Specify			
RAM Capacity	Min 8 GB(2 DIMM Slot)			
RAM expandable to	Specify			
2. COMMUNICATIONS				

- USB port	Min 3			
- Ethernet port(10/100/1000 Base T)	Min 1			
- WiFi certified wireless LAN card for connectivity to WiFi certified access point (IEEE 802.11n with backward compatibility)	Yes			
VGA Port	Specify			
HDMI Port	Yes			
3. INPUT DEVICES				
Pointing Device	Yes, Touchpad			
Mouse	Yes			
4. MASS STORAGE				
Internal Hard Disk	Min 1 TB			
5. DISPLAY				
- Display	Colour			
- Technology (Dual Scan, TFT, ...)	LED or better			
- Screen size (inch)	Min 15"			
- Battery Autonomy (in hours)	Specify			
6. STANDARD SOFTWARE				
The Ministry will provide the successful Bidder with their volume License Key to install Windows 10 Education	Licenses for Windows 10 Education will be provided.			
	Windows Media Kit or Recovery CD or any other acceptable alternative to be provided			
	Appropriate mechanism to certify genuineness of software to be provided			
Microsoft Office 2019 (or Latest) (including Word, Excel, Powerpoint, Outlook,…)	Yes, Preinstalled. Licenses will be provided.			

7. ANTIVIRUS AND ANTISPYWARE				
Antivirus Software	Symantec Endpoint Protection 14 or latest pre-installed with THREE (3) years maintenance and upgrade (Virus definitions and antivirus software)			
	Appropriate mechanism to certify genuineness of software to be provided			
8. MULTIMEDIA				
- Speakers (in-built)	Yes			
- microphone(in-built)	Yes			
- internal DVD-RW drive	Yes			
- Integrated Camera	Yes			
9. CLASSROOM MANAGEMENT SYSTEM				
Classroom Management System on Teacher Device	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years The CMS will integrate the following features: -Providing of feedback for learners -Screen sharing and monitoring -Providing analytics on teacher's console about learners' progress -File Sharing and local repository of file and resources -Pushing of assessment on learner's device -Should be able to simultaneously connect upto 40 student's device Training needs to be provided			

	on the CMS.			
10. GREEN IT				
Energy Star Compliant	Yes			
EPEAT/EU Ecolabel Registered	Yes (If EPEAT, State Level)			
Other Features Proposed By Supplier	Yes, Specify			
Other certifications	UL, FCC Compliance			
11. MISCELLANEOUS				
ISO 9001:2008/ ISO 9001:2015 certification (Non-submission of certificate may entail elimination of the proposal)	Yes			
- Carry Case	Yes			
- Dimensions (W/L/H) (in cm)	Specify			
- Weight (in Kg)	Specify			
- Electrical connections	British BS 1363			

Annexure XXI

ICTA Compliance

The bidder is required to furnish duly dated and signed compliance documents certifying that equipment complies as per below applicable standards.

Declaration of Conformity or Test reports for the issuance of the Type approval certificates.

Bidder need to fill in the following compliance form and attach applicable certifications as testimony to the compliance.

Type approval compliance for any wireless equipment incorporated with Wi-Fi/Bluetooth modules:

Operating Frequency Range (GHz)	Maximum E.I.R.P.	Relevant Standard Applicable			Compliant (Yes/No)
		Efficient Use of Radio Spectrum	Electromagnetic Compatibility	Safety Requirement	
2.400 - 2.4835	10 dBm (10mW)	ETSI EN 300 440	ETSI EN 301 489-17	EN 60950 or any equivalent safety standard	
2.400 - 2.4835	20 dBm (100mW)	ETSI EN 300 328	ETSI EN 301 489-17		
5.150- 5.350	23 dBm (200mW)	ETSI EN 301 893	ETSI EN 301 489-17		
5.470- 5.725	30 dBm (1W)	ETSI EN 301 893	ETSI EN 301 489-17		
5.725- 5.850	14 dBm (25 mW)	ETSI EN 300 440	ETSI EN 301 489-3		
5.725- 5.850	36 dBm (1W)	ETSI EN 302 502	ETSI EN 301 489-17		

Type approval compliance for GSM / GPRS / 3G (WCDMA) module in any the equipment:

Standard	Complaint (Yes)
ETSI EN 301 511	
ETSI EN 301 908-1 / -2	
ETSI EN 301 489-1 / -7 / -24	

Please visit https://www.icta.mu/home.html for further and latest information regarding ICTA regulations.

Annexure XXII

Primary Schools in Mauritius

S. No.	Zone	School	Address
1.	1	C Coeur GS	Creve Coeur, R.Rd Long Mountain
2.	1	D`Epinay GS	Royal Road, d'epinay,Pamplemousses
3.	1	D IAGoomany	Diego Garcia St, PlaineVerte, Port Louis
4.	1	Elsie Prèle GS	St Croix, Port Louis
5.	1	GRozemont GS	Tranquebar, Port Louis
6.	1	Ilot GS	Citee La Cure, V. des Pretes
7.	1	JLebrun GS	G.M.Issac St, Port Louis
8.	1	M Cabon GS	B. de St.Pierre St, Cite la Cure, P. Louis
9.	1	M Foogooa GS	R. Rd, Long Mountain
10.	1	NDame GS	Church Rd, Notre Dame, Long Mountain
11.	1	PT D S Ayrga GS	Morc St. Andre, Plaines Des Papayes
12.	1	Pt. S Radhay GS	Congomah, R. Rd D'epinay
13.	1	RSeeneevassen GS	Douglas St, Les Salines Port-Louis
14.	1	S Soonee GS	Alma St,Vallee Pitot, Port Louis
15.	1	V/ Pretres GS	School Rd, V.D. Pretres, Port Louis
16.	1	N. D/ Lorette RCA	Eugene Laurent St, Port Louis
17.	1	Amaury GS	Amaury, Belle Vue Maurel
18.	1	B Mahadoo GS	Royal Rd,Riv. du Rempart
19.	1	L`Amitie GS	Royal Road, L'amitie, Belle Vue Maurel
20.	1	M Raffray	Morc. Raffray, Terre Rouge
21.	1	Nicolay GS	Cocoterie Rd, Roche Bois
22.	1	P.Shibchurn GS	Plaines Des Roches, Riv. Du Rempart
23.	1	Pamplemousses GS	R. Rd, Pamplemousses
24.	1	R.Gobhurdhun GS	R. Rd, Belle Vue Maurel
25.	1	ResVallijee GS	Cite Vallijee, Port Louis

26.	1	Roche Terre GS	Royal Rd, Roches Terre Grand Gaube
27.	1	Roches Noires GS	Royal Rd, Roches Noires, riv Du Rempart
28.	1	Sir E. Laurent GS	Dr Sun Yat Sen St, Port Louis
29.	1	C. Sacré de Jesus RCA	Pamplemousses Rd, Port Louis
30.	1	De La Salle RCA	42, Pope Hennessy St, Port Louis
31.	1	Calebasses GS	Calebasses Rd, Calebasses
32.	1	Cottage GS	School Av., Cottage, Mapou
33.	1	Dr E.Millien GS	Souillac St, Port Louis
34.	1	Esperance Trebuchet GS	Naveketan St, Esperance Trebuchet
35.	1	Labourdonnais GS	1,Justice St, Port Louis
36.	1	MP Kisnah GS	Royal Road, La Paix, , Piton
37.	1	Mapou GS	Royal Road, Mapou
38.	1	P des Papayes GS	R. Rd,Plaines Des Papayes
39.	1	P d`Or Hamlet	Royal Road, Poudre d'or Hamlet
40.	1	P D'Or Village GS	R. Rd,Pamplemousses
41.	1	Raoul Rivet GS	34,St Georges St,Port Louis
42.	1	Sir Aneerood Jugnauth GS	Le Ravin, Riv. Du Rempart
43.	1	Sir H.Vaghjee GS	7th Mile, Triolet
44.	1	Villiers Rene GS	34,R.Seeneevassen St, Port Louis
45.	1	Young Men's Hindu GS	36 Remy Ollier St, Port Louis
46.	1	N.D/B Secours	Edith Cavell St, Port Louis
47.	1	A. Rahman Abdool GS	10 Canal St, Port Louis
48.	1	B.Khemloliva GS	Shivala Lane, Mont Gout, Pamplemousses
49.	1	**D.Hurry GS**	R. Road, Goodlands
50.	1	E. Anquetil GS	Ballisage St, Roches Bois
51.	1	S.K.Kanhye GS	Melle Jeanne, Goodlands
52.	1	Serge Coutet GS	Royal Road, Tombeau Bay
53.	1	Sir S.R GS	Royal Road, Cap malheureux
54.	1	**Jean Eon RCA**	St Michel Rd, Grand Gaube
55.	1	Marie Reine RCA	Pere Laval St, Poudre D'or Village
56.	1	N.D/ LaPaix RCA	75, La Paix St, Port Louis
57.	1	Père Laval RCA	Avenue Pere Laval, Port Louis

58.	1	Signal Mt RCA	Victor Hugo St, Bell Village
59.	1	St. Antoine RCA	St Antoine, Goodlands
60.	1	St F Xavier RC	Perimbe St Port Louis
61.	1	Arsenal GS	R. Rd, Arsenal,Terre Rouge
62.	1	D.Sewraz GS	R.Rd, 9th mile, Triolet
63.	1	Fond du Sac GS	Royal Road, Fond du Sac
64.	1	Grand Bay GS	School Lane, Grand Bay
65.	1	GRNW GS	Pailles Road, G.R.N.W
66.	1	Maheshwarnath GS	8th Mile, Triolet
67.	1	New LT K GS	NHDC Complex, Phase II La Tour Koenig
68.	1	NewPailles GS	Pailles, Port Louis
69.	1	Nicolay GS	Cocoterie Rd, Roche Bois
70.	1	N Nemorin GS	R. Rd Trou aux Biches
71.	1	Old La Tour Koenig GS	La Tour Koenig, GRNW
72.	1	Petit Raffray GS	School Lane, Petit Raffray
73.	1	P Aux Piments GS	R. Road Pt Aux Piments
74.	1	P aux Sables GS	R. Rd, Pt Aux Sables
75.	1	Prof. Ramp GS	BoisMangues, Plaines Des Papayes
76.	1	X C Barbe GS	School Lane, Pailles
77.	1	P Julie gs	Petite Julie, D'epinay,Pamplemousses
78.	1	La Briqueteriegs	Cite Briquetterie Sainte Croix
79.	1	Barlow gs	Barlow
80.	1	Moosungs	Bois Rouge, Goodlands
81.	1	Vale gs	The Vale, Fond Du Sac
82.	2	GRSE GS	Royal Road, G.R.S.E
83.	2	L'Esperance GS	L'esperance, Q. Militaire
84.	2	Mount Ory GS	Royal Rd, Mount Ory, Moka
85.	2	R.Balgobin GS	Royal Road, Dagotiere
86.	2	S.Bissoondoyal GS	Royal Road, Lallmatie
87.	2	S.R.Gandhi GS	Riche Mare, Central Flacq
88.	2	Bon Accueil RCA	School Lane Bon Accueil
89.	2	Montagne Blanche RCA	Sans Souci Rd, Montagne Blanche
90.	2	Louis Dorbec RCA	Royal Road Bel Air Riv. Seche

91.	2	N.D.desVictoires RCA	Dr Maurice Cure St, Rose Hill
92.	2	Plaine St. Cloud RCA	Pont Praslin, BriseeVerdiere
93.	2	St. Leon RCA	Royal Road, Quartier Militaire
94.	2	St. Mary RCA	Bon Air Rd, Moka
95.	2	A.de. Plevitz GS	La Laura, St Pierre
96.	2	AiméCésaire GS	Camp Levieux, Rose Hill
97.	2	Andre Bazerque GS	Camp Levieux, Rose Hill
98.	2	Andre Glover GS	Lady Twining St, Beau Bassin
99.	2	B.Rosunee GS	Royal Rd, Bramsthan, Central Flacq
100	2	Barkly GS	Herchenroder St, Beau Bassin
101	2	Belle Mare GS	Royal Road, Belle Mare
102	2	Bon Accueil GS	School Lane, Bon Accueil, BriseeVerdiere
103	2	BriseeVerdiere GS	Royal Road, BriseeVerdiere
104	2	Camp Ithier GS	Camp Ithier, Flacq
105	2	Camp Thorel GS	Camp Thorel, St. Julien D'hotman
106	2	Caroline GS	Caroline, Bel Air riv. Seche
107	2	Coromandel GS	Belle Etoile, Beau Bassin
108	2	Ernest Florent GS	Tagore Ave., E. Florent, G.R.S.E.
109	2	G.Chuttur GS	Shivala Rd, Egroignard, Flacq
110	2	Grand Sable GS	Grand Sable, Old Grand Port
111	2	Henry Buswell GS	Charles Lees St, Rose Hill
112	2	J.Nehru GS	Nehru Road, Lalmatie
113	2	Jules Koenig GS	Volcy De La Faye st, Beau Bassin
114	2	Lady L.Ringadoo GS	Providence, Q. Militaire
115	2	Lady P.K.Boolell GS	Petit Paquet Rd, Mt Blanche
116	2	M.Fowdur GS	Royal Road, Camp De Masque Pave
117	2	M.Ghurburrun GS	St Julien Village, Union Flacq
118	2	M.Rambarrun GS	Royal Road, St Julien d'Hotman
119	2	Mare La Chaux GS	Mare La Chaux, Quatre Cocos
120	2	Melrose GS	Melrose, Mt Blanche
121	2	Mohunlall Mohit GS	L'avenir, St Pierre
122	2	Moka GS	Bois Cheri Rd, Moka
123	2	N.Decouverte GS	Nouvelle Decouverte, St Pierre
124	2	O.Peerun GS	Royal Road, Medine, Camp de

			Masque
125	2	Petit Verger GS	Petit Verger, Saint Pierre
126	2	Poste de Flacq GS	Royal Road, Post De Flacq
127	2	Quatre Cocos GS	Royal Road, Quatre Cocos
128	2	Quatre Soeurs GS	Quatre Sœurs, G.R.S.E.
129	2	R.C.Nuckchady GS	Guy Rozemont St. Trefles, Rose Hill
130	2	R.Edward Walter GS	Royal Rd, Q. Militaire
131	2	R.Gujadhur GS	Royal Road, Central Flacq
132	2	R.Hill Central GS	F.B De La Giroday St, Rose Hill
133	2	R.Motee GS	Clemencia, Bel Air Riviere Seche
134	2	Ramnarain Roy GS	R. Rd, Bel air riv. Seche
135	2	Roches Brunes GS	Independence Av, Roches Brunes
136	2	S.E.Series GS	Bonne Mere, Union Flacq
137	2	S.Ramudhin GS	Mont Ida, Camp De Masque
138.	2	Sir P.Dalais GS	Royal Road,TrouD'eauDouce
139.	2	Sir S.Boolell GS	Royal Road, Sebastopol
140.	2	SoopayaSoobiah GS	Soobiah Ave, Reduit
141.	2	Stanley GS	Berthaud Ave., Stanley, Rose Hill
142.	2	Valetta GS	Valetta, Dagotiere
143.	2	VeleGovinden GS	M. Desai St, Beau Bassin
144.	2	Verdun GS	Royal Rd, Verdun
145.	2	Vuillemin GS	Vuillemin, Q. Militaire
146.	2	R.RamguttyA.V.Aided	Royal Road, Laventure
147.	2	Camp de Masque RCA	Royal Road Camp De Masque
148.	2	Flacq Post RCA	Royal Road, Poste De Flacq
149.	2	Olivia RCA	Olivia, Bel Air Riv. Seche
150.	2	Phillippe Rivalland RCA	Shand St, Beau Bassin
151.	2	Queen Victoria RCA	Royal Road, Queen Victoria
152.	2	Saint Julien RCA	Fuel Sugar Estate, Union Flacq
153.	2	St. Enfant Jesus RCA	N. D. De Lourdes St., Rose Hill
154.	2	St. Pierre RCA	L' Agrement St Pierre
155.	2	N.D.de Lourdes RCA	Sir C. Antelme St., Rose Hill
156.	3	AppalsamySokappadu GS	Royal Road, CheminGrenier
157.	3	Beau Vallon G S	R. Road, Beau Vallon
158.	3	Bel Ombre G S	Bel Ombre,Baie Du Cap

159.	3	Bois des Amourettes G S	R. Rd Bois Des Amourettes
160.	3	Britannia G S	R. Des Bougainvillees, Britannia
161.	3	Camp Diable G S	S.A R. Mohamed St, Camp Diable
162.	3	Charles Telfair G S	Charles Telfair St, CheminGrenier
163.	3	Cite Attlee G s	Camp Le Juge, Forest Side
164.	3	Cluny G S	Royal Road, Cluny
165.	3	Curepipe Road G S	Cossigny St, Curepipe Road
166.	3	D Basant Rai G S	La Rosa, New Grove
167.	3	DookheeGungah G S	Gros Billot, New Grove
168.	3	Dubreuil G S	Dubreuil, Midlands
169.	3	Duperre G S	Arya Samaj St, Mahebourg
170.	3	GopeenathCheetamun G S	Veeren Road, Surinam
171.	3	Grand Bel Air G S	Grand Bel Air, Mahebourg
172.	3	Grand Bois G S	Royal Road, Grand Bois
173.	3	Hugh Otter Barry G S	C. DesrouledesSt,Curepipe Road
174.	3	James Toolsy G S	Avrillon St, Curepipe
175.	3	La flora G S	R Rd, La Flora, Grand Bois
176.	3	La Sourdine G S	La Sourdine, L'escalier
177.	3	Lapeyrouse G S	Bhageerutty Lane Curepipe Road
178.	3	MohabeerBurrenchobay G	SRishi Dayanand road, Plainemagnien
179.	3	Mon Tresor Mon Desert G	SMon Desert Mon Tresor, PlaineMagnien
180.	3	M D Saraswati G S	Royal Road, Bois Cheri
181.	3	Mare d'Albert G S	R.Rd, Mare D'albert
182.	3	Mare Tabac G S	Mare Tabac, Riv. Du Poste
183.	3	Midlands G S	Royal Road, Midlands
184.	3	Nouvelle France G S	SavanneRoad,Nouvelle France
185.	3	PermalSoobrayen G S	Dr. Sauzier St, Souillac
186.	3	Robert Edward Hart G S	Royal Road, Surinam
187.	3	RevdEspitalier Noel G S	Cite Mangalkhan, Floreal
188.	3	RambasantSewpal GS	Chamouny, CheminGrenier
189.	3	Riche enEau G S	R.Road, Riche EnEau
190.	3	Riviere des Anguilles G S	La Barraque Road, Riv. Des Anguilles
191.	3	Riviere des Creoles G S	R. Rd, Riv. Des Creoles
192.	3	Riviere du Poste G S	R. Rd, Riv. Du Poste

193.	3	Robinson Road G S	Robison Road, Curepipe
194.	3	Rose Belle North G S	Royal Road, Rose Belle
195.	3	Rose Belle South G S	R.Rd, Gebert, Rose Belle
196.	3	Swami Sivananda G S	Royal Road, Tyack, Riv. Des Anguilles
197.	3	SeegoolamTorul G S	R Rd, Baramia, Rose Belle
198.	3	Sir Claude Noel G S	Royal Road, L'escalier
199.	3	Saint Hubert G S	R. Rd Saint Hubert
200.	3	Trois Boutiques G S	Trois Boutiques, Union Vale
201.	3	union Park G S	School St, Union Park
202.	3	Willoughby G S	Camisard St, Mahebourg
203.	3	Wootun g S	Lavender Hill St, Curepipe Road
204.	3	Mahebourg RCA	R.Road, Mahebourg
205.	3	Notre Dame de la Confianc	eCollege Lane, Curepipe
206.	3	Notre Dame du Grand Pouv	Royal Road, Old Grand Port
207.	3	Notre Dame du Mont Carm	eR. Rd, CheminGrenier
208.	3	Notre Dame du Refuge RC	ABranch Road New Grove
209.	3	Souillac RCA	Church St, Souillac
210.	3	Saint Esprit RCA	Royal Road, Eau Coulee
211.	3	Saint Francois d'Assisse RC	Royal Road, Baie Du Cap
212.	3	Saint Jean Bosco RCA	Abbee De La Caille St, Curepipe road
213.	3	Saint Patrice RCA	Chapel Lane, PlaineMagnien
214.	3	Sainte Therese RCA	Pasteur St Forest Side
215.	3	Sainte Cecile RCA	Royal Road, BambousVirieux
216.	4	Albion GS	Camp Creole, Albion
217.	4	AlléeBrillant GS	Allee Brillant, Castel, Phoenix
218.	4	BaichooMadhoo GS	Telfair Av, Quatre bornes
219.	4	Bambous 'A' GS (ZEP)	Royal Rd, Bambous
220.	4	Bambous Geoffroy GS	Geoffrroy St, Bambous
221.	4	Beau Sejour GS	Dr.Yhier Ave., Belle Rose, Q. Bornes
222.	4	Black River GS	Royal Road, Black River
223.	4	Candos GS	Cite Kennedy, Candos, Quatre bornes
224.	4	Cascavelle GS	Xavier, Bambous
225.	4	E. Rochecouste GS	MalarticAve,QuatreBornes

226.	4	Flic enFlac GS	Flic EnFlac, Bambous
227.	4	H. Chooroomoney GS	Jackson Rd, Quatre Bornes
228.	4	Henrietta GS	School Lane, Henrietta, Vacoas
229.	4	Highlands GS	Highlands, Phoenix
230	4	J.T. Ramsoondar GS	Solferino, Vacoas
231	4	La Gaulette GS	Royal Rd, La Gaulette, Case Noyale
232	4	Le Morne GS	Le MorneVillage,LeMorne
233	4	Louis Nellan GS	BerthaudAve,QuatreBornes
234	4	MadhoGopaul GS	La Caverne, Vacoas
235	4	Mesnil GS	Royal Road, Mesnil, Phoenix
236	4	N. Saddul GS	Jackson Rd, Vacoas
237	4	New Bambous GS	Royal Rd, Bambous
238	4	P.D. de Marigny GS	GroisCailloux, Petite Riviere
239	4	Palma GS	Palma Rd, Quatre Bornes
240	4	Pandit Sahadeo GS	Hollywood, Vacoas
241	4	Petite Riviere GS	Royal Road, Petite Riviere
242	4	Phoenix GS	Syed Hossen Ave, Phoenix
243	4	Quinze Cantons GS	Quinze Cantons, Vacoas
244	4	Remy Ollier	Ollier Ave, Rose Hill
245	4	Réunion Road GS	John Kennedy Ave, Vacoas
246	4	Richelieu GS	Beethoven St,Cite Richelieu
247	4	S. Shamboonath GS	Castel, Phoenix
248	4	Sir V.Ringadoo GS	Sodnac Ave, Quatre Bornes
249	4	Sookun Gaya GS	Ollier Lane, Quatre Bornes
250	4	P.C.K. Aryan Vedic H.A	St Paul Ave, Vacoas
251	4	Case Noyale RCA	Chamarel Rd, Case Noyal
252	4	Eugène Dethise RCA	St Louis Ave, Belle Rose
253	4	Jean Paul 11 RCA	Glen Park, Vacoas
254	4	N.D. de La Visitation RCA	Visitation Lane, Vacoas
255	4	St Benoit RCA	Royal Road, Tamarin
256	4	St Jacques RCA	Royal Road, Chamarel
257	4	St Paul RCA	Saint Paul Rd, Phoenix
258	Rodrigues	MontCharlot CommunitySchool	Rodrigues
259	Rodrigues	MarcEtienne Roche BonDieu GS	Rodrigues

260	Rodrigues	BatatranGS	Rodrigues
261	Rodrigues	Oyster BayGS	Rodrigues
262	Rodrigues	AraucariaCommunitySchool	Rodrigues
263	Rodrigues	Port SudEst GS	Rodrigues
264	Rodrigues	TerreRouge GS	Rodrigues
265	Rodrigues	BasileAllas Port MathurinGs	Rodrigues
266	Rodrigues	ManguesGS	Rodrigues
267	Rodrigues	Grand LaFouche Corail GS	Rodrigues
268	Rodrigues	MtGoyaves Community School	Rodrigues
269	Rodrigues	AnseQuitor Community School	Rodrigues
270	Rodrigues	FatherRonald GandyRCEA School	Rodrigues
271	Rodrigues	St EspritRCEA School	Rodrigues
272	Rodrigues	NotreDame de LourdesRCEA School	Rodrigues
273	Rodrigues	AntoinettePrudenceSainte FamilleRCEA School	Rodrigues
274	Rodrigues	SteTherese de L'EnfantJesus RCEASchool	Rodrigues
275	Agalega	Jacques Le Chartier Gs	North Agalega
276	Agalega	South Agalega Gs	SouthAgalega

Annexure XXIII

Pre-Bid Query Format

Pre-bid queries should be submitted in .XLS format.

RFP Description				
RFP No.				
Organization				
Address				
Contact Person				
Contact No.				
Mail Id				
S.No.	Chapter No.	Page No.	Clause as per RFP	Clarification Sought

Annexure XXIV

Shape the Future- Letter of Eligibility

Microsoft Corporation
One Microsoft Way
Redmond, WA 98052-8399

Tel 425 882 8080
Fax 425 936 7329
http://www.microsoft.com

Microsoft

Wednesday, July 17, 2019

Ashvina Parboteeah
Ministry of Education & Human Resources, Tertiary Education & Scientific Research
St.Vincent road, Phoenix, ,
Mauritius,

Re: Shape the Future Letter of Eligibility for Ministry of Education & Human Resources, Tertiary Education & Scientific Research (8455)

Microsoft hereby approves the Ministry of Education & Human Resources, Tertiary Education & Scientific Research as eligible for the Microsoft Shape the Future Initiative ("Initiative"), using the National Academic Product pre-installed and distributed on devices that meet the Initiative device hardware configuration requirements.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research must provide this letter (all pages) and Appendix A to an Original Equipment Manufacturer ("OEM") when requesting information, requesting a price quotation or submitting an order for the fulfillment of the appropriate Windows® 10 Pro (National Academic only) Licenses ("Licenses") identified below.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research may order from the OEM no more than 42000 Licenses (combined) for the SKU(s) listed below, or any subsequent product. All devices distributed pursuant to this Letter of Eligibility must meet the hardware configuration requirements for the corresponding SKU:

Windows® 10 Pro (National Academic only)(Strategic) for World-wide Distribution
Windows® 10 Pro (National Academic only)(Standard)
Windows® 10 Pro (National Academic only)(Plus)

The Licenses may only be distributed to the educational institutions in Appendix A and only in association with the Initiative. In addition, Microsoft may request Ministry of Education & Human Resources, Tertiary Education & Scientific Research submit proof of receipt of the Licenses, such as an OEM invoice, a shipment record or similar documentation which demonstrate receipt.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research eligibility to participate in the Initiative described herein will expire two years from the date of this letter. Any modifications or extensions to participation in the Initiative, including but not limited to, Initiative terms, conditions, and eligibility criteria must be in writing and issued by Microsoft.

Inquiries related to this letter should be submitted to your Microsoft representative.

Reference Number: 8455 7/17/2019

Microsoft Corporation is an equal opportunity employer.